

## Lancashire County Council

### External Services Scrutiny Committee

Tuesday, 10th October, 2017 at 10.30 am in Committee Room 'B' - The Diamond Jubilee Room, County Hall, Preston

#### Agenda

Part I (Open to Press and Public)

#### No. Item

**1. Apologies**

**2. Disclosure of Pecuniary and Non-Pecuniary Interests**

Members are asked to consider any Pecuniary and Non-Pecuniary Interests they may have to disclose to the meeting in relation to matters under consideration on the Agenda.

**3. Minutes of the Meeting held on 25 July 2017** (Pages 1 - 4)

**4. Hate Crime/Incident Update** (Pages 5 - 28)

**5. Lancashire Enterprise Partnership (LEP)**  
(Presentation)

**6. External Services Scrutiny Committee Work Plan 2017/18** (Pages 29 - 32)

**7. Urgent Business**

An item of urgent business may only be considered under this heading where, by reason of special circumstances to be recorded in the Minutes, the Chair of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Member's intention to raise a matter under this heading.

**8. Date of Next Meeting**

The next meeting of the External Services Scrutiny Committee will be held on Tuesday 16 January 2018 at 10.30am at County Hall, Preston.

County Hall  
Preston

I Young  
Director of Governance,  
Finance and Public Services

## Lancashire County Council

### External Services Scrutiny Committee

**Minutes of the Meeting held on Tuesday, 25th July, 2017 at 10.30 am in Committee Room 'B' - The Diamond Jubilee Room, County Hall, Preston**

#### **Present:**

County Councillor David O'Toole (Chair)

#### **County Councillors**

A Ali	G Oliver
L Beavers	J Rear
A Cheetham	A Riggott
D Foxcroft	J Shedwick
T Martin	C Towneley
Mrs L Oades	

County Councillors Lorraine Beavers and Anne Cheetham replaced County Councillors Carl Crompton and David Stansfield respectively.

The following speakers were welcomed to the External Services Scrutiny Committee meeting:

- Clare Platt, Head of Service Health, Equity, Welfare and Partnerships;
- Debbie Thompson, Health, Equity, welfare and Partnerships Manager;
- Angela Harrison, Director of the Office of the Police and Crime Commissioner (PCC);
- Robert Ruston, Victims and Vulnerable People Lead, Office of the PCC; and
- Mark Aspin, Community Services Safety Officer from Blackburn with Darwen Council representing Pennine Lancashire Community Safety Partnership.

#### **1. Apologies**

None were received.

#### **2. Constitution: Membership; Chair and Deputy Chair; and Terms of Reference of the External Services Scrutiny Committee**

The Committee was presented with a report setting out the constitution, membership, chair and deputy chair and terms of reference of the External Services Scrutiny Committee for the municipal year 2017/18.

**Resolved:** That:

- i. The appointment of the County Councillors David O'Toole and David Stansfield as Chair and Deputy Chair of the Committee for the remainder of the 2017/18 municipal year be noted;
- ii. The new Membership of the Committee following the County Council's Annual Meeting on 25 May 2017 be noted; and
- iii. The Terms of Reference of the Committee be noted.

### **3. Disclosure of Pecuniary and Non-Pecuniary Interests**

None were disclosed

### **4. Community Safety**

The Chair welcomed to the meeting Clare Platt, Head of Service Health, Equity, Welfare and Partnerships; Debbie Thompson, Health, Equity, welfare and Partnerships Manager; Angela Harrison and Robert Ruston from the Police and Crime Commissioner (PCC); and Mark Aspin, Community Services Safety Officer from Blackburn with Darwen Council representing Pennine Lancashire Community Safety Partnership.

The report presented provided an overview of Community Safety Partnership (CSP) arrangements in Lancashire. It set out the legislative requirements for partnership working in relation to community safety and the governance arrangements in place across Lancashire, together with the current Lancashire Community Safety Agreement.

Members of the Committee were invited to comment and raise questions and a summary of the discussion is set out below:

- On the membership of the CSPs it was noted that each partnership could enlist additional members that were not Responsible Authorities.
- The Committee was informed the Office of the PCC was not a responsible authority but did have a responsible representative on all the CSPs to serve and assist the partnerships appropriately. It was not for the PCC to determine which partnership merged with which. The role of the PCC was to receive and determine applications from CSPs that wanted to merge. In the case of the Pennine Lancashire Partnership, it was confirmed that a steering group had been set up to consider the economies of scale of operating on a bigger footprint prior to the merger. The Partnership now met four times per year and had a number of task groups which sat underneath it delivering on key priorities. It was noted that the task groups met on a more frequent basis.
- It was acknowledged that Chorley and South Ribble worked jointly and had joint meetings but were not formally classed as a single CSP. It was noted that Chorley and South Ribble's joint working arrangements originated from when they shared a community safety manager's post approximately seven years ago, but made the decision to not go down the formal combination route.

- Regarding the update of Multi-Agency Data Exchange (MADE) to MADE-interactive, Members were informed that the new interactive version would be launched in autumn 2017. It was noted that the Lancashire Insight's webpage contained information around crime and disorder issues in each of the CSP areas.
- In terms of the PCC providing a grant to each unitary and district council each year for local community safety projects and interventions, it was pointed out to the Committee that this grant was within the budget for the current financial year and there was no intention to remove this funding stream. It was subject to whatever central government provided in terms of funding.
- On the vacancy for Chair of the Pan-Lancashire Domestic Abuse Strategic Board, members were informed that Lancashire Constabulary had now appointed to this post.
- The 'Living in Lancashire' resident's panel had been used to survey local communities about their concerns regarding crime, anti-social behaviour and community safety. Members enquired about the survey's reach and what the return rate for responses was. As a precise response could not be given at the meeting, it was suggested that a briefing note be provided to the Committee.
- It was noted that a team of analysts carried out partnership intelligence assessments to an agreed annual work-plan. The Committee was informed that all partners could influence the annual work-plan going forward. Members felt that it would be useful to see a copy of the agreed annual work plan.

**Resolved:** That;

- i. The Committee note the report;
- ii. A copy of the agreed annual work plan used by the analysts for carrying out partnership intelligence assessments be circulated to the Committee; and
- iii. Information on the Living in Lancashire survey's reach and return rate be provided to the Committee.

## **5. Work Plan 2017/18**

The Work Plan for the newly established External Services Scrutiny Committee was presented and included topics identified at the work planning workshop held on 23 June 2017.

The Chair asked Members for suggestions of topics for this vacancy. Some suggestions were:

- The cost of policing Fracking;
- The water outage in Fylde;
- Rail projects in the north – Transport for the North;
- Business rates – new funding formula and the County Council;
- Future of Local Government (Lancashire County Council) by 2020;

- Community Safety Agreement – priorities and/or emerging initiatives
- Community policing and front desk counter reviews;
- United Utilities – investments and delivery; and
- Co-ordination of work on flooding between the County Council, United Utilities, Environment Agency and the Canal & River Trust.

**Resolved:** That subject to the inclusion of the above topics, the 2017/18 work plan be approved.

## **6. Urgent Business**

There were no items of Urgent Business.

## **7. Date of Next Meeting and Future Meetings**

The next meeting of the External Services Scrutiny Committee will take place on Tuesday 10 October at 10.30am in Cabinet Room B (The Diamond Jubilee Room) at the County Hall, Preston. Future meeting dates were noted.

I Young  
Director of Governance, Finance  
and Public Services

County Hall  
Preston

## External Services Scrutiny Committee

Meeting to be held on Tuesday, 10 October 2017

Electoral Division affected:  
(All Divisions);

## Hate Crime/Incident Update

Contact for further information:

Saeed Sidat, Tel: 01772 536118, Principal Equalities and Cohesion Manager,  
saeed.sidat@lancashire.gov.uk

### Executive Summary

In July 2016 the Government published an action plan ("Action Against Hate-The UK Government's plan for tackling hate crime") outlining how it's going to tackle this divisive crime over the next four years. This new Hate Crime Action Plan covers all forms of hate crime, including xenophobic attacks.

The Lancashire County Council's Equality and Cohesion Team cover many key Central Government policy and legislative areas, including the area of racism, xenophobia, and hate crime.

Lancashire benefits from a strong multi-agency commitment to tackling and preventing hate crime in all its forms. The Lancashire Strategic Hate Crime and Cohesion Group brings together a range of partners from the public and voluntary sectors (including Lancashire County Council), with an involvement in hate crime and cohesion issues across Lancashire.

The Group has committed to developing this three year Hate Crime Strategy (refer to appendix A) and a yearly Delivery Plan which will inform the work of the Strategic Hate Crime and Cohesion Group in this area and which will be regularly reviewed and monitored by the Group as part of its work. The draft strategy and delivery plan is being finalised in order to be presented at the Lancashire Public Services Board on the 25<sup>th</sup> of October 2017. Input from the External Services Scrutiny Committee would be welcomed and much appreciated.

### Recommendation

The Committee is asked to:

- (i) Note the report;
- (ii) Note the developments and comment as appropriate.

## Background and Advice

## **Hate Crime:**

Hate crimes and incidents are taken to mean any crime or incident where the perpetrator's hostility or prejudice against an identifiable group of people is a factor in determining who is victimised.

A hate incident refers to any non-crime incident which is perceived, by the victim or any other person, to be motivated by a hostility or prejudice based on or perception of 'race', religion, sexual orientation, disability or whether a person is or is perceived to be transgender. A hate crime is any criminal offence which is perceived, by the victim or any other person, to be motivated by a hostility or prejudice based on or perception of a person's 'race', religion, sexual orientation, disability or whether a person is or is perceived to be transgender.

## **Background**

The Lancashire County Council's Equality and Cohesion Team cover many key Central Government policy and legislative areas, including the area of racism, xenophobia, and hate crime. The Principal Equality and Cohesion Manager is the Vice-Chair of the Lancashire Strategic Hate Crime and Cohesion Group.

Lancashire benefits from a strong multi-agency commitment to tackling and preventing hate crime in all its forms. The Lancashire Strategic Hate Crime and Cohesion Group brings together a range of partners from the public and voluntary sectors including Lancashire County Council, District and Unitary Councils in Lancashire, Lancashire Constabulary, the Crown Prosecution Service, PCC, UCLAN and a range of voluntary, community and faith sector organisations with an involvement in hate crime and cohesion issues across Lancashire.

The Group has committed to developing this three year Hate Crime Strategy and a yearly Delivery Plan which will inform the work of the Strategic Hate Crime and Cohesion Group in this area and which will be regularly reviewed and monitored by the Group as part of its work. The draft strategy and delivery plan is being finalised in order to be presented at the Lancashire Public Services Board on the 25<sup>th</sup> of October 2017, a copy has been forwarded to Management Team and a briefing meeting is being scheduled with the Leader of the Council.

The Lancashire Strategic Hate Crime and Cohesion Group is overseen by Lancashire Public Services Board in addition to reporting within its individual member organisations – e.g. recent briefing for CCIr Peter Buckley (Cabinet Member for Community and Cultural Services ), who is also responsible for community cohesion, equality etc.

## **National Context**

Each of the public sector organisations represented on the Lancashire Strategic Hate Crime and Cohesion Group has responsibilities under the Public Sector Equality Duty's general aims which include reference to hate crime. These are:

- To eliminate discrimination, harassment or victimisation or any other unlawful conduct because of protected characteristics;

- To advance equality of opportunity between people who share relevant protected characteristics and those who do not share them;
- To foster good relations (improve community cohesion) between people who share a relevant protected characteristics and those who do not share them.

The Counter Terrorism and Security Act 2015 and its "Prevent Duty Guidance" have also placed additional responsibilities on local authorities, the police, universities and other public sector organisations which can also have implications for their tackling of hate crime and hate incidents. The Group will also be responsive to the emerging work on Cohesion which arises from recent visits and communications from Louise Casey.

In 2012 the Government published its strategy to tackle Hate Crime: Challenge It, Report it, Stop it! The update published in 2014 highlights that victims are still reluctant to report incidents and the importance of continuing to work with partners including the voluntary sector to ensure that victims feel confident to come forward. Understanding the different forms of hate crime and tailoring the response to victims are highlighted.

In July 2016 the Government published an action plan ("Action Against Hate- The UK Government's plan for tackling hate crime") outlining how it's going to tackle this divisive crime over the next four years. This this new Hate Crime Action Plan, covers all forms of hate crime, including xenophobic attacks.

This Action Plan focuses five key areas to tackle hate crime from beginning to end – from understanding the drivers of hate crime and dealing with its causes to providing improved support to victims:

1. **Preventing** hate crime.
2. **Responding** to hate crime in our communities.
3. **Increasing the reporting** of hate crime.
4. **Improving support** for the victims of hate crime.
5. Building our **understanding** of hate crime.

## Local Context

In **2012** Lancashire County Council (LCC) commissioned a piece of research to explore how Religious groups particularly Muslim communities suffered from hate crime and incidents due to global events. The Office of the Police and Crime Commissioner joined forces with Lancashire County Council and collaborated with this critical piece of work and have supported (Lancaster University-Paul Iganski) in ensuring that a robust research project was conducted, to fully understand the experiences of our Lancashire Muslim Communities.

As a result of the aforementioned research findings, a dedicated third-party Anti-Muslim hate line was rolled out across Lancashire, with the support of ourselves, the Lancashire Constabulary and the Office of the Police and Crime Commissioner for

Lancashire. This approach will help to ensure hate crime or hate incidents are reported and any chance of victims becoming isolated or communities feeling marginalised are addressed. This initiative will also ensure that community cohesion is maintained and trust in state agencies is enhanced, with existing and emerging communities. The recommendations from this research will benefit all diverse groups in Lancashire and will be applied across the protected characteristics, of gender, sexual orientation, disability, race and religion or beliefs.

In October **2015** the Lancashire Strategic Hate Crime and Cohesion Group, whereby Lancashire County Council played a pivotal lead, arranged an evaluation event. The aim was to consider the effectiveness of all agencies' responses to hate crime in Lancashire, to provide context for a revised 3-year Hate Crime Strategy for the Lancashire Strategic Hate Crime Group Strategy Group. The feedback was evaluated by a team from the University of Central Lancashire. The position in Lancashire reflects the national context including under reporting, that lack of confidence to support and the need to review provision of support for victims. The Lancashire Strategic Hate Crime Group Strategy therefore included feedback from that Conference and the subsequent considerations of the Group.

Currently, Lancashire County Council with the Lancashire Constabulary are leading on devising and developing the **2016-19** Lancashire Hate Crime Strategy in partnership with the Lancashire Strategic Hate Crime and Cohesion Group, which will also be in line with the Government's newly published Hate Crime action plan.

Additional to the above the Equality and Cohesion Team are delivering Hate Crime Bitesize Briefings (for Members and Staff). Relevant presentations have been scheduled and presented to Adult and Children Safeguarding Boards.

The following paragraph is prominent on the County Council website and a press release was issued to publicise the July 2016 full council motion:

*"We condemn racism, xenophobia and hate crimes unequivocally. Racism, xenophobia and hate crimes of any description have no place in our country or our county."*

The Public Sector Equality Duty requires that all public authorities publish Equality Objectives and that these objectives can last for up to four years, tackling hate crime/incidents is one of our objectives.

The following information is also on the LCC Intranet for staff and members:

### **How can I report a Hate Crime or Hate Incident?**

- If you have witnessed or been a victim of hate crime, please report it. This can be done in a number of ways:
- In an emergency always ring **999**
- For non-emergencies ring **101**
- In person at your [local police station](#).
- **Crimestoppers** anonymously on **0800 555 111**.
- Report anonymously online via **True Vision** <http://www.report-it.org.uk/home>

- Lancashire Victim's Services 0300 323 0085 [www.lancashirevictimservices.org](http://www.lancashirevictimservices.org)
  - Young people who experience crime can get help from Nest Lancashire by texting **NEST to 60777**
  - **Lancashire Council of Mosques** new confidential anti Muslim hate incident/crime reporting line – **01254 589699**
- 

## Recorded Hate Crimes in Lancashire

2015/16 – 807  
2016/17 – 1022

Lancashire Council of Mosques have dealt with 250 Hate Crime case work (referred by Victim Support) around religious and race, since April 2017 till August 2017.

## Nationally

According to the National Police Chiefs' Council (NPCC) hate crimes jumped sharply after terrorist attacks at Westminster, Manchester and London Bridge. NPCC said this pattern was not seen after the Finsbury attack.

Greater Manchester Police revealed more than 500% islamophobic attacks after the terrorist/suicide bombing in Manchester, there were 224 reports of anti-muslim hate crimes in the month after the attack compared with 37 in the same period in 2016.

## Consultations

N/A

## Implications:

This item has the following implications, as indicated:

## Risk management

Arrangements are in place for External Services Committee, Management Team, Equality and Cohesion Team to monitor implementation of the Hate Crime Strategy and supporting activity across the organisation.

## Legal Implications

Equality Act 2010 –Public sector Equality Duty

## Financial Implications

N/A

## Local Government (Access to Information) Act 1985

### List of Background Papers

Paper	Date	Contact/Tel
Equality Act 2010	2010	Saeed Sidat/01772 536118
Action Against Hate- The UK Government's plan for tackling hate crime"	Aug 2016	Saeed Sidat/01772 536118

**Reason for inclusion in Part II, if appropriate**

N/A



APPENDIX - A

The  
Lancashire  
Hate Crime  
Strategy  
2017-2020

**Forward:**

**Chief Inspector Ian Mills, Lancashire Constabulary,  
Chair of the Lancashire Strategic Hate Crime and Cohesion Group.**

To be inserted

## Introduction

Hate crimes are pernicious; they send the message that some people can be victimised solely because of who they are or who they are believed to be. Such crimes have a deep impact on victims because they are against an intrinsic part of their identity (their race, religion, sexual orientation, disability or transgender identity). Those who commit hate crimes also attack the fundamental values that underpin our diverse society, values of acceptance and respect for others. Through the spread of fear, abuse and violence, hate crime can limit people's opportunities, stopping them from enjoying the full benefits of our society and can lead to isolation and segregation.

The UK has one of the strongest legislative frameworks to tackle hate crime in the world. However, legislation can only ever be part of the answer. Unless people have the confidence to come forward, unless the police are equipped to effectively deal with these crimes, unless victims are properly supported and perpetrators brought to justice, and crucially unless we take action to tackle the attitudes and beliefs that drive these crimes, too many people will continue to suffer. <sup>1</sup>

## A Definition of Hate Crimes and Incidents:

“Hate crimes and incidents are taken to mean any crime or incident where the perpetrator's hostility or prejudice against an identifiable group of people is a factor in determining who is victimised”

“A hate incident refers to any non-crime incident which is perceived, by the victim or any other person, to be motivated by a hostility or prejudice based on or perception of 'race', religion, sexual orientation, disability or whether a person is or is perceived to be transgender. A hate crime is any criminal offence which is perceived, by the victim or any other person, to be motivated by a hostility or prejudice based on or perception of a person's 'race', religion, sexual orientation, disability or whether a person is or is perceived to be transgender”

<sup>1</sup>, Action Against Hate, HMG Jul 2016

## The Lancashire Hate Crime Strategy:

The Hate Crime Strategy links with the wider Safer Lancashire Community Safety Agreement and sets out how we will work together to address the Hate Crime priorities for Lancashire. The Lancashire Public Service Board brings together representatives from the responsible authorities to set the strategic direction and coordinate partnership activity to tackle crime and disorder and owns the Strategy. The Hate Crime Strategy is managed and implemented by the Strategic Hate Crime and Cohesion Group via annual delivery plans.

### Our Approach:

Lancashire benefits from a strong multi-agency commitment to tackling and preventing hate crime in all its forms. Across all the partners there is real sense of energy and commitment to ensuring victims are protected and that perpetrators are brought to justice and encouraged to address their offending behaviour.

The Lancashire Strategic Hate Crime and Cohesion Group brings together a range of partners from the public and voluntary sectors. These include: Lancashire County Council, The Police and Crime Commissioner for Lancashire, District and Unitary Councils in Lancashire, Lancashire Constabulary, the Crown Prosecution Service, UCLan and a range of voluntary, community and faith sector organisations with an involvement in hate crime and cohesion issues across Lancashire.

The Group is overseen by Lancashire Public Service Board in their role as the Safer Lancashire Community Safety Partnership in addition to reporting within its individual member organisations.

The Lancashire Strategic Hate Crime and Cohesion Group is committed to this three year Hate Crime Strategy and developing an annual Delivery Plan to meet the strategic objectives below.

## The Context:

Each of the public sector organisations represented on the Lancashire Strategic Hate Crime and Cohesion Group has responsibilities under the Public Sector Equality Duty's general aims, which include reference to hate crime.

The Counter Terrorism and Security Act 2015, S 26 - Prevent Duty, has placed additional responsibilities on local authorities, the police, universities and other public sector organisations, which, can also have implications for their tackling of hate crime and hate incidents under the government definition of extremism that includes the vocal or active opposition to *British Values*.

The National College of Policing published the National Policing Hate Crime Strategy in May 2014. The Strategy references a wide variety of important national reports highlighting again the under reporting and lack of confidence to report but specifically the significant effect that hate crime can have upon victims.

In October 2015, the Lancashire Strategic Hate Crime and Cohesion Group held an evaluation event to identify what might be done to improve the effectiveness of all agencies' responses to hate crime in Lancashire. Feedback evaluated by a team from the University of Central Lancashire indicated that the position in Lancashire reflects the national context.

In 2012, the Government published its strategy to tackle Hate Crime: "Challenge It, Report it, Stop it!" The update published in 2014 highlights that victims are still reluctant to report incidents and the importance of continuing to work with partners including the voluntary sector to ensure that victims feel confident to come forward. Understanding the different forms of hate crime and tailoring the response to the victims are highlighted.

The Casey Review into opportunity and integration in some of our most isolated communities during 2015/6 was published in December 2016.

The Casey review looked at issues including:

- social integration and opportunity
- segregation, social exclusion and economic disadvantage

- community cohesion
- racism, anti-Semitism and Islamophobia
- seeing how we could prevent extremism and hate wherever it occurs
- ‘bringing the country together as One Nation’

All of the above are key to or strategic aim of reducing Hate Crime and are considered within the Lancashire Hate Crime Strategy.

In July 2016, the Home Office published “Action Against Hate”, the government plan for tackling hate crime. This is designed to build upon “Challenge It, Report it, Stop it!” as was the previous Safer Lancashire strategy. Again, the Lancashire strategy is a development of the national strategy but set in a local context in which our communities are changing and diversifying to include, amongst others, refugees and asylum seekers from Middle East conflict zones. To this we must add the context of recent terrorist attacks in both London and Manchester. Community cohesion is key to the PREVENT strategy and tackling hate crime effectively is key to community cohesion.

This strategy is inclusive of all strands of hate crime encompassed and defined by the legislative framework: Race, Religion, Sexual Orientation, Disability and Trans. It is intended to complement and support other related local strategies such as Prevent, organisational equality, cohesion and integration strategies/plans and safeguarding strategies. There are clear links between all of these and the quality of life and health and wellbeing of the people of Lancashire. Our clear focus will be on prevention. Addressing Hate Crime in all its forms is key to a safe cohesive society for all residents of Lancashire.

## **Our overarching aim is to make the people of Lancashire safer by the elimination of Hate Crimes and Incidents.**

We will do this by:

- Preventing hate crime by addressing the beliefs and attitudes that can lead to hate crime. It is important to prevent hate crime happening in the first place and we will challenge those attitudes in Lancashire.
- Responding to hate crime in our communities with the aim of reducing the number of hate crimes and incidents. We will focus on those settings that have been identified as high-risk environments for hate crime, including public transport and the night-time economy.
- Increasing the reporting of hate crime. We will continue to work to make it easier for victims and witnesses to report incidents of hate crime including working with the public to understand barriers to reporting and through increasing capacity and use of third party reporting centres. To give victims the confidence that their complaints will be taken seriously we will publicise successes in prosecuting hate crime.
- Improving support for the victims of hate crime. Research has shown that hate crimes cause victims greater distress than similar crimes without the same motivation. We will work to ensure victims are provided with timely and effective support both at the time of reporting their crime and through the criminal justice system supported by the Lancashire Victims Service, commissioned via the Office of the Police and Crime Commissioner.
- Building our understanding of hate crime. In order to tackle hate crime, we need to understand the scale and nature of the problem. We will work with academics and other experts to improve our analysis and understanding of hate crime and how the drivers can be addressed.

The Lancashire Strategic Hate Crime and Cohesion Group will achieve these objectives via the Annual Lancashire Hate Crime Delivery Plan, which will be updated on an on-going basis.



**The Lancashire**  
**Hate Crime**  
**Annual Delivery Plan**  
**2017-18**

<b>1. Continued Development of the Hate Crime Plan</b>			
Action	Timescale	Outcome	Lead and Members
Complete Approval of Hate Crime Strategy	Oct 2017	Strategy is approved by Lancashire Public Service Board and internal groups of constituent organisations	Ian Mills, Andrew Procter, Saeed Sidat & Jeanette Binns, Pam Smith
Launch, Press Release and Publicity for Strategy	Oct 2017	Media and information shared with those who attended event	LCC, Lancon, OPCC Comms team

<b>2. Preventing Hate Crime</b>			
Action	Timescale	Outcome	Lead and Members
<p>Education</p> <ol style="list-style-type: none"> <li>1. Develop work on "bullying" within education settings</li> <li>2. Review current training, actions in schools and colleges</li> </ol>	On-going	<p>Assess current "messages" in training in education settings to ensure it reflects key messages.</p> <p>Assess current "messages" in training in education settings to ensure it reflects key messages</p>	<p>Saeed Sidat, UCLan VCFS reps</p> <p>Saeed Sidat, UCLan</p>
Effective use of targeted elected Members, etc. as Champions	On-going	Identified council representatives at local level willing to promote the anti-hate crime message and be associated with activities	Saeed Sidat, Stephen Brookes, All
Asian Women's Hate Crime Awareness Event	Oct 2017	Improvement in responses to hate crime in Lancashire	Lancon LCM LCC

<b>3. <u>Responding to Hate Crime in our Communities</u></b>			
Action	Timescale	Outcome	Lead and Members
Develop plan to use of Social Media to promote work and actions	On-going but focus on Hate Crime Awareness Week, Learning Disability Week, etc.	Increases awareness of activity amongst protected groups and wider public. Range of media, simple language, range of formats	All
Review of Public Transport response to build upon the initial scheme on Blackpool Buses include all forms of public transport: <ul style="list-style-type: none"> <li>• Bus</li> <li>• Taxi</li> <li>• Train etc</li> </ul>	End 2017	Collate information on transport operators and other responses to hate crime – e.g. Safer Travel Unit	All
Taxi Hate Crime Conference	July 2017	Reduce the incidence of hate crime in both the night time economy and the public transport system	Lancon LCM LCC
Identify and develop any areas for Development with Lancashire Constabulary processes.	Summer 2017	Improve police processes to be as effective as possible when responding to hate crime	Lancon
Develop a consistent approach to Hate Crime across Local Authorities	End 2017	Local authorities to have a consistent base line for how Hate Crime is addressed across Lancashire.	All  Lancon  LCC

<b>4. <u>Increasing the reporting of Hate Crime and Incidents</u></b>			
Action	Timescale	Outcome	Lead and Members
Review current and develop a consistent approach to reporting in 3rd party reporting centres	Autumn 2017	Increased effectiveness of 3 <sup>rd</sup> party reporting Ensure all personnel at 3rd party reporting centres are following agreed protocols for a consistency in reporting	Lancon, 3rd party reporting centres
Increase awareness and consequent use of 3rd party reporting centres	Ongoing	Ensure VCFS groups, organisations and public are more aware of where to report other than directly to Police if needed	Lancon, Comms Support, VCFS groups.
Increase understanding of Hate Crime and what to do amongst wider VCFS organisations.	Ongoing	Briefings to raise understanding in other VCFS groups of hate crime, how to identify it in people they work with and what to do about it.	All
Understanding Barriers to Reporting with various hate crime interest groups	Spring 2017	Identify barriers to reporting and develop methodologies to counter them.	Ian Mills, Amanda Topps, Jeanette Binns, VCFS  Partnership Analyst
Deliver Bite Sized Briefings to Schools and Madrassas	On-going	Improve knowledge of how to deal with hate crime and how to report it	Lancon LCC LCM
Develop closer working in partnership with the LSCB (Lancashire Safeguarding Board) around Hate Crime/Incidents	Autumn 2017	To ensure that Hate Crimes/Incidents are encompassed within the safeguarding strategic/operational arrangements	Independent Chair of LSCB (Jane Booth), Saeed Sidat, Ch Insp Ian Mills.

Action	Timescale	Outcome	Lead and Members
Increase reporting of Hate Crimes and Incidents in the following under-reported strands: <ul style="list-style-type: none"> <li>• Homophobic</li> <li>• Trans</li> <li>• Disability</li> </ul>	Through-out 2017	An increase in reporting to reflect accurately the level of crime and incidents.	Ch Insp Mills, Lancon

**5. Improving Support for the victims of Hate Crime**

Explaining the Criminal Justice System events	Spring 2018	To improve people's experience of the CJ system we will develop bespoke events for some disability and other groups to build on success of earlier events – e.g. events focussing on Sight Loss or Deaf People's issues with the CJ system	CPS, Police, VCFS groups, Jeanette Binns
Review arrangements/support for victims and witnesses of hate crimes in Lancashire	complete	Assess the current availability of, barriers to use and other elements associated with support for victims and witnesses	OPCC, Lancashire Victim Services
Promotion of successful outcomes.	On-going	To develop a consistent group approach to the publicity of successful outcomes for victims of hate incidents and crimes	All – including Communications Teams
Effective promotion and use of the Lancashire Victim Services (LVS)	On-going	To ensure that full and effective use is made of LVS by victims of Hate Crime	OPCC and all

<b>6. <u>Building our Understanding of Hate Crime</u></b>			
Action	Timescale	Outcome	Lead and Members
Increase understanding of What is Hate Crime or Hate Incident	Autumn 2017	Range of work in/with various media, groups, organisations.	Lancon lead, All
Analysis of reviews of hate crime work	End 2017	Review of existing research to ensure that all opportunities are identified	Saeed Sidat
Develop work with colleges/universities to increase understanding and strengthen response processes	End 2017	Liaise with local colleges and universities to develop actions	Lancon lead, UCLAN, Stephen Brookes, etc.
Develop the Lancaster University "Clicker Project" into a viable mobile application for full community use.	2017-8	If proven to be viable the project will enable a much deeper understanding of the level of hate incidents across the whole community	Lancon lead, Lancaster University
Monitoring referrals and outcomes	On-going	SHCCG to be advised on numbers of referrals and where possible outcomes	Lancon lead, Martin Hill, SHCCG
Identify and develop new data sets to complement existing research into hate crime in partnership with the N8 Policing Research Partnership	End 2017	The identification of new data sets to enhance research into hate crime and community tensions for the purpose of developing effective policing strategies.	Lancon Lead N8 PRP

*Appendix B:*

## What is Hate Crime? <sup>2</sup>

### Existing legislation:

#### Racially and religiously aggravated offences

These offences are limited to four offence groups - assaults, criminal damage, minor public order and harassment offences.

#### Incitement offences

These crimes include the stirring up of hatred on the grounds of race, religion or sexual orientation.

In addition to the above, there is a specific offence of Racist Chanting where the Football (Offences) Act 1991 makes it an offence to engage or take part in chanting of an indecent or racist nature at a designated football match

#### Enhanced sentencing legislation

Sections 145 and 146 of the Criminal Justice Act 2003 provide for enhanced sentencing provisions. Section 145 requires the courts to consider racial or religious hostility as an aggravating factor when deciding on the sentence for any offence (which has not been identified as a racially or religiously aggravated offence as outlined above). Section 146 has the same effect for sexual orientation, disability or transgender.

In cases where the prosecution is able to prove that the offender was motivated by hostility towards a person's (actual or perceived) race, religion, sexual orientation, disability or transgender identity the court must treat that fact as an aggravating factor.

2. Action Against Hate, HMG Jul 2016

Appendix C:

The College of Policing’s *Hate Crime Operational Guidance*:

Shared definitions established by the Crown Prosecution Service and the Association of Chief Police Officers.<sup>3</sup>

Title	Definition	Included subjects
Hate motivation	Hate crimes and incidents are taken to mean any crime or incident where the perpetrator’s hostility or prejudice against an identifiable group of people is a factor in determining who is victimised.	This is a broad and inclusive definition. A victim does not have to be a member of the group. In fact, anyone could be a victim of a hate crime.
Hate incident	<p>Any non-crime incident which is perceived, by the victim or any other person, to be motivated by a <b>hostility or prejudice based on a person’s race or perceived race</b>,</p> <p>or</p> <p>Any non-crime incident which is perceived, by the victim or any other person, to be motivated by a <b>hostility or prejudice based on a person’s religion or perceived religion</b>,</p> <p>or</p> <p>Any non-crime incident which is perceived, by the victim or any other person, to be motivated by a <b>hostility or prejudice based on a person’s sexual orientation or perceived sexual orientation</b>,</p> <p>or</p> <p>Any non-crime incident which is perceived, by the victim or any other person, to be motivated by a <b>hostility or prejudice based on a person’s disability or perceived disability</b>,</p> <p>or</p> <p>Any non-crime incident which is perceived, by the victim or any other person, to be motivated by a <b>hostility or prejudice against a person who is transgender or perceived</b></p>	<p>Any racial group or ethnic background or national origin, including countries within the UK, and Gypsy and Traveller groups.</p> <p>Any religious group, including those who have no faith.</p> <p>Any person’s sexual orientation.</p> <p>Any disability including physical disability, learning disability and mental health.</p> <p>People who are transsexual, transgender, transvestite and those who hold a gender recognition certificate under the Gender Recognition Act</p>

3. Hate Crime Operational Guidance © College of Policing 2014

<p>Hate crimes</p>	<p>A hate crime is any criminal offence which is perceived, by the victim or any other person, to be motivated by a <b>hostility</b> or <b>prejudice based on a person’s race</b> or <b>perceived race</b>,</p> <p>or</p> <p>Any criminal offence which is perceived, by the victim or any other person, to be motivated by a <b>hostility</b> or <b>prejudice based on a person’s religion</b> or <b>perceived religion</b>,</p> <p>or</p> <p>Any criminal offence which is perceived, by the victim or any other person, to be motivated by a <b>hostility</b> or <b>prejudice based on a person’s sexual orientation</b> or <b>perceived sexual orientation</b>,</p> <p>or</p> <p>Any criminal offence which is perceived, by the victim or any other person, to be motivated by a <b>hostility</b> or <b>prejudice based on a person’s disability</b> or <b>perceived disability</b>,</p> <p>or</p> <p>Any criminal offence which is perceived, by the victim or any other person, to be motivated by a <b>hostility</b> or <b>prejudice against a person who is transgender</b> or <b>perceived to be transgender</b>.</p>	<p>Any racial group or ethnic background or national origin, including countries within the UK, and Gypsy and Traveller groups.</p> <p>Any religious group, including those who have no faith.</p> <p>Any person’s sexual orientation.</p> <p>Any disability, including physical disability, learning disability and mental health.</p> <p>People who are, or perceived to be, transsexual, transgender, transvestite and those who hold a gender recognition certificate under the Gender Recognition Act 2004.</p>
<p>Hate Crime Prosecution</p>	<p>A hate crime prosecution is any hate crime that has been charged in the aggravated form or where the prosecutor has assessed that there is sufficient evidence of the hostility element to be put before the court when the offender is sentenced.</p>	

*Appendix D:*

**Organisations represented on the Lancashire Strategic Hate Crime and Cohesion Group**

Blackburn with Darwen Council	Lancashire Forum of Faiths
Blackpool Council	Lancashire LGBT
Burnley Borough Council	Lancaster City Council
Chorley Council	Pendle Borough Council
Crown Prosecution Service	The Police and Crime Commissioner for Lancashire
Disability Equality North West	Preston City Council
Disability Hate Crime Network	Preston & Western Lancashire REDC
Fylde Borough Council	Ribble Valley Borough Council
Hyndburn Borough Council	Rossendale Borough Council
Lancashire Adult Safeguarding Board	South Ribble Borough Council
Lancashire BME Network	University of Central Lancashire
Lancashire Children's Safeguarding Board	Victims' Voice
Lancashire Council of Mosques	West Lancashire Borough Council
Lancashire County Council	Wyre Council
Lancashire Constabulary	

## A Bibliography of related and connected strategies and plans:

- The Safer Lancashire Community Safety Agreement
- Equality, Cohesion and Integration Strategy: Lancashire County Council
- The Police and Crime Plan 2017-2020: The Police and Crime Commissioner
- Lancashire Constabulary Hate Crime Action Plan
- Action Against Hate: UK Government Hate Crime Plan 2016
- Hate Crime Operational Guidance 2014: College of Policing
- National Policing Hate Crime Strategy 2014: College of Policing
- Counter Terrorism and Security Act 2015: HMG
- Prevent Strategy: HMG 2011
- Prevent Strategy 2016-18: LCC
- The Casey Review: HMG Dec 2016
- Crime and Religion in Lancashire: Paul Iganski and Spiridoula Lagou Sept 2014
- IHRA working definition of anti-Semitism: adopted by HMG Dec 2016

## External Services Scrutiny Committee

Meeting to be held on Tuesday, 10 October 2017

Electoral Division affected:  
(All Divisions);

## External Services Scrutiny Committee Work Plan 2017/18

(Appendix 'A' refers)

Contact for further information:

Gary Halsall, Tel: (01772) 536989, Senior Democratic Services Officer,  
gary.halsall@lancashire.gov.uk

### Executive Summary

The Plan at Appendix 'A' is the work plan for the newly established External Services Scrutiny Committee.

### Recommendation

The External Services Scrutiny Committee is asked to note and comment on the report.

### Background and Advice

A statement of the work and potential topics to be undertaken and considered by the newly established External Services Scrutiny Committee for the remainder of the 2017/18 municipal year is set out at Appendix A. The work plan is presented to each meeting for information.

The work plan is a work in progress document. A list of topics requested by members of the Committee at its meeting held on 25 July 2017 is also set out in the work plan.

### Consultations

N/A

### Implications:

This item has the following implications, as indicated:

### Risk management

This report has no significant risk implications.

**Local Government (Access to Information) Act 1985  
List of Background Papers**

Paper	Date	Contact/Tel
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N/A

Reason for inclusion in Part II, if appropriate

N/A

## External Services Scrutiny – Work plan 2017/18

Date to C'ttee	Report	Lead Officers	Outline reasons for scrutiny/scrutiny method
25 July 2017	Safer Lancashire – Community Safety Partnerships (CSP)	Clare Platt, Debbie Thompson, Angela Harrison, Robert Ruston	Overview report of CSPs across Lancashire and their priority areas for 2017/18
10 October	Hate Crime	Saeed Sidat, Ian Mills and Andrew Proctor	Update on the Lancashire Hate Crime Strategy
	Lancashire Enterprise Partnership (LEP)	Martin Kelly/Kathryn Molloy, LCC	Presentation on the Lancashire offer, Assurance Framework, the LEP's priorities and City Deal
16 January 2018	Flood Risk Management – working together	Rachel Crompton, LCC, United Utilities plc, Yorkshire Water plc, Environment Agency.	Report on flood risk management authorities and partnership arrangements.
	United Utilities investments and delivery*	United Utilities	Opportunity to formulate recommendations on UUs 6 year asset investment programme
24 April	Franklaw Event – Drinking Water Inspectorate (DWI)	Sue Pennison, DWI Dr Sakthi Karunanithi, Director of Public Health, United Utilities?	Report on the Franklaw Water Treatment Works Summer 2015 water contamination event
	tbc		

\*= Provisional/subject to change/may require special meeting

### Statutory requirements:

- Community Safety Partnerships
- Flooding (flood risk management functions or coastal erosion risk management functions)

External Services Scrutiny – Work plan 2017/18

Requested topics for the Committee:

Report	Lead Officers	Outline reasons for scrutiny/scrutiny method
United Utilities – investments and delivery	UU – tbc	capacity of sewers, new housing developments, flooding, investments and proactive delivery, reservoir capacity and chalk streams, water outage in Fylde
Flood Risk Management – working together	Rachel Crompton, LCC EA, UU, YW	An overview of how work is co-ordinated between LCC, EA, UU (Canal & River Trust)
Community Safety Agreement – priorities and/or emerging initiatives/issues	Public Health/ LCFT/LCC Policy	<b>Either;</b> exploitation of vulnerable people/poor mental health determinant/Hate Crime Strategy/Prevent/Serious Harm Reduction Strategy/Pan-Lancashire Domestic Abuse Strategy/Alcohol Harm Reduction Action Plan
Transport for the North – Sub-national Transport Body	Dave Colbert, LCC Transport for the North – awaiting appointment of replacement Chief Executive	Update on Strategic Transport Plan in relation to Lancashire
<i>Community Policing in rural Lancashire</i>	<i>PCC and Angela Harrison, OPCC</i>	<i>Access to police services and rural areas – front desks, 111 service *responsibility of the Police and Crime Panel for Lancashire)*</i>

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Potential external organisations/topics for the Committee:

- Electricity North West
- Arriva/Northern Rail – transforming rail in the north
- Lancashire's Universities
- Third sector – One Lancashire
- Local Member Grants
- Bus services
- Partnerships – BTLS, Road Safety, Resilience Forum
- Fire Authority
- Traded services – Travelcare, school catering, Lancashire Teaching Agency, Outdoor Education