

Report to the Cabinet

Meeting to be held on Thursday, 11 October 2018

Report of the Head of Service, Policy, Information and Commissioning (Live Well)

Part I

Electoral Division affected:
(All Divisions);

Care, Support and Wellbeing of Adults in Lancashire – Our Vision

(Appendices 'A' and 'B' refer)

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Executive Summary

The county council endeavours to provide the best value for money and sustainable care and support for the people of Lancashire. The authority spends almost half of its budget on adult services and has maintained spending year on year. Many of our services work very well and are highly regarded by the people who use them.

However, the council recognises the need to keep pace with changing needs and expectations, and address the increasing demands being placed on our services at a time of increasing financial pressure across the public sector.

Therefore, to enable people to live as independently and healthily as possible, with the right level of support for themselves and their carers, the county council has produced a statement of intent to govern the design and delivery of future services.

This is deemed to be a Key Decision and the provisions of Standing Order C19 have been complied with.

Recommendation

Cabinet is asked to approve the Care, Support and Wellbeing of Adults in Lancashire Vision document, set out at Appendix 'A', and the accompanying 'Plan on a Page' set out at Appendix 'B'.

Background and Advice

Around £550m of the county council's gross annual budget is spent on adult services in Lancashire. This is primarily spent on providing care and support for our older population, and for adults with a learning disability, physical disability, autism and/or

a mental health condition. This amount of money represents nearly half of the council's total spend on services and, despite our financial challenges, the county council has maintained the amount we spend on adult services year on year.

We currently support around 30,000 adults out of a total adult population in Lancashire of around 950,000. The county council also spends in the order of £96m per year on health and wellbeing services.

A number of factors mean that the county council cannot support as many people as in the past, or in the same manner. These include unprecedented financial challenges across the public sector, and a recognition that providing care and support services in the way we have done in the past is not only unsustainable financially, but also often prevents people from remaining independent in their own home and/or prevents them from recovering from an illness or a difficult period in their life.

This means that, in the future, we will provide services in a different way, or enable other providers and organisations to provide services. The county council can play an important role in bringing organisations together to provide services jointly in a way and in a place that makes sense to people.

Our Vision document set out at Appendix 'A' outlines how the county council will work 'smarter' with the people who receive our services now, or those who may need them in the future, our partners in the health and emergency services, district councils, providers of care and support services, and members of the Voluntary, Faith and Community Services sector.

Our Vision document will be a key document from which other important pieces of work will be derived. It will inform our Market Position Statement, which will build on the detail in the Vision and provide specific information on the types, quantity and duration of care we want to commission in the future. The Statement will set out our understanding of the future trends, needs and requirements across a range of service areas, and will inform current and future providers about the type, range and volume of services required in Lancashire. The Statement will be published for consultation before the end of the year.

The Vision will also inform detailed service plans in each of the teams within adult services (e.g. mental health, older people or learning disabilities).

Our Vision is also a key part of the conversation with the public, providers and other partners about how we jointly create a Lancashire where people can be healthy and independent, with appropriate, locally based, support and care when the need arises. Working better and 'smarter' together, particularly with the NHS, through new co-funding arrangements, joint commissioning and shared outcomes frameworks, will enable us to take advantage of new policy proposals in the government's forthcoming social care Green Paper and will build on our commitment to support new Integrated Care Partnerships.

Our 'Plan on a Page', set out at Appendix 'B' is an accompanying document, which sets out some key messages for frontline staff, the public and for our stakeholders.

Summary of the Vision document

Our Vision document describes a shift to a different, more flexible approach that puts prevention, early intervention, and independence right at the heart of council and NHS services and ensures people in Lancashire are:

- safe, secure and connected to their local community;
- maximising their potential, remaining healthy and feeling well;
- living as independently as possible in their own home, or close to home, with appropriate care and support if needed;
- assured that our response, plans and the money we spend, is reasonable and proportionate.

The document also describes the services, technologies, housing models and new ways of working that will – delivered at the right time and place – help people maintain their independence and keep them well. This includes details of improved working with district councils, developers and providers to increase the number of places where people can live independently with day and/or night time support instead of relying on residential care. The document also explains how we will work more closely with health partners to reduce hospital admissions and help people to get home quicker, with the right support.

As well as detailing the things we need to do better, the document includes examples of what is already working effectively, and how we intend to build on our successes, including breakthrough initiatives like our Passport to Independence programme and huge increases in people successfully receiving Re-ablement.

A Glossary of Terms is included to make the document as easy to read as possible.

Consultations

The county council is striving to become a more open and accountable organisation that listens more to the people we support, and the providers, partners and families who help us deliver vital services. While a formal consultation is not required, the county council very much welcomes the views of the public, providers and our partners to shape the vision of care, support and wellbeing services in the future to create a Lancashire where people can be healthy, independent and well supported and cared for locally when the need arises.

Implications:

This item has the following implications, as indicated:

Workforce

Many of the changes we are looking to introduce under the Vision may require changes to current ways of working. Our Passport to Independence programme has already introduced changes to work practice and other innovations will similarly affect how teams and employees operate. This will be particularly relevant for our staff working with individuals living with a learning disability or mental health issue as

we move to a strengths-based approach in terms of assessments, care and support planning and reviews. All staff involved will be fully supported to adopt new work methods through appropriate training, policy and guidance, and supervisory and management arrangements.

Financial

The approach set out in the Vision will mean new discussions with partners about tackling fragmentation across the health and social care system, avoiding duplication, and maximising combined resources. This will include making better use of our combined financial resources and could imply new shared funding or pooled budget arrangements and service and budget efficiencies.

Risk management

The document does not identify any specific risks but does set out a strategic approach to the management of future demand for adult, health and wellbeing services.

List of Background Papers

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None		
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Reason for inclusion in Part II, if appropriate		
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