



Service Challenge Savings (Consultation Required)

www.lancashire.gov.uk



Contents	Page
SC001 - Waste – Household Waste Recycling Centre service provision	3
SC011 - Public Transport - School Transport	5
SC023 - Highways County Wide Services – Street Lighting – Part Night lighting	7
SC119 - Special Educational Needs and Disability Service (SEND) – Lancashire Breaktime	9
SC400 - Estates – Traveller Sites	12
SC514 - Older People Care Services – Day Services	14
SC608 - Welfare Rights Service	16
SC609 - Health Improvement Services	19
SC610 - Lancashire Wellbeing Service (LWS)	22
SC611 - Home Improvement Services	24

Reference – SC001

Service Name:		Waste – Household Waste Recycling Centre service provision		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		2019/20		
Gross budget 2018/19		£8.064m		
Income 2018/19		£0.600m		
Net budget 2018/19		£7.464m		
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
-0.367	-0.367	0.000	0.000	-0.734
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
TBC	0.00	0.00	0.00	TBC
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	0.000	0.000	0.000	0.000
Decisions needed to deliver the budgeted savings	<p>To change Household Waste Recycling Centre (HWRC) opening hours to 9:00 – 17:00 throughout the year.</p> <p>To reduce the opening of the following HWRCs to 5 days per week:</p> <ul style="list-style-type: none"> • Longridge • Barnoldswick • Clitheroe • Burscough • Skelmersdale • Carnforth • Haslingden 			
Impact upon service, other LCC services, service users and external partners	<p>Reduced opening times and days at Household Waste Recycling Centres (HWRCs).</p> <p>There is potential for staff redundancies within the HWRC service.</p>			
Actions needed to deliver the service change	<p>Restructuring of the HWRC service staff to accommodate changes in service delivery and provide most efficient staffing provision.</p>			

	<p>The saving is based upon minor changes to staffing levels at four HWRCs to provide consistent levels of staff provision across the service.</p> <p>In addition, as part of the restructure all posts within the service will be on county council terms and conditions removing the legacy of differing terms and conditions across the service.</p>
<p>Is external consultation required</p>	<p>Yes</p>
<p>What are the risks associated with this change and how will they be mitigated</p>	<p>These proposals could result in slightly longer waiting times but this is minimal.</p>
<p>Is an Equality Analysis required and, if so, has one been undertaken?</p>	<p>An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.</p>

Reference – SC011

Service Name:	Public Transport - School Transport			
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23	2019/20			
Gross budget 2018/19	£7.860m			
Income 2018/19	£3.512m			
Net budget 2018/19	£4.348m			
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	-0.050	-0.050	0.000	-0.100
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
0.00	0.00	0.00	0.00	0.00
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	0.000	0.000	0.000	0.000
Decisions needed to deliver the budgeted savings	To agree to the removal of school bus services where no pupils statutorily entitled to free school transport have travelled on a contracted school bus for 2 years and where season ticket revenue does not cover the cost of the contract.			
Impact upon service, other LCC services, service users and external partners	The proposal will impact upon school age children travelling to school by bus. The proposal is likely to have a greater impact on children living in rural and low population areas where traveling numbers are low. It may also impact upon school numbers in certain schools if parents/guardians make school placement choices based on existing school and public bus transport availability.			
Actions needed to deliver the service change	<p>The removal of bus services will only take place where there has been no statutory entitlement on the route for 2 years.</p> <p>Schools and parents will be informed of the removal of the service 12 months in advance to allow time for adjustments to be made. The earliest a service will cease is Sept 2020.</p>			
Is external consultation required	Yes			

<p>What are the risks associated with this change and how will they be mitigated</p>	<p>Services may have to be reintroduced if new statutory scholars start attending schools where the service has been removed. This would be mitigated by focusing on those route where there has been no statutory scholar for at least 2 years.</p>
<p>Is an Equality Analysis required and, if so, has one been undertaken?</p>	<p>An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.</p>

Reference – SC023

Service Name:		Highways County Wide Services – Street Lighting – Part Night lighting		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		2020/21		
Gross budget 2018/19		£4.704m		
Income 2018/19		£0.000m		
Net budget 2018/19		£4.704m		
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	-0.037	0.000	0.000	-0.037
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
0.00	0.00	0.00	0.00	0.00
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	0.000	0.000	0.000	0.000
Decisions needed to deliver the budgeted savings	Introduce part night lighting on 18,000 street lighting units in residential streets during the LED lamp replacement programme.			
Impact upon service, other LCC services, service users and external partners	<p>There would be no installation cost for this as it could be done under the approved Salix funded LED replacement scheme</p> <p>The energy savings are based on lighting units being switched off between midnight and 5 am.</p>			
Actions needed to deliver the service change	Take the opportunity that the replacement programme provides to fit control units configured for part night lighting. It is not otherwise cost effective.			
Is external consultation required	Yes			
What are the risks associated with this change and how will they be mitigated	There are around 100,000 lighting units in residential streets so most of the network would remain unaffected by this proposal. It is likely that the proposal will be seen as inequitable in this regard. This could be mitigated cost effectively over the ten year maintenance cycle during which all lighting columns will be visited. Control units configured for part night lighting could be installed in all such units achieving further energy savings.			

	<p>There is a risk of public dissatisfaction with revised lighting levels and an increase in complaints.</p> <p>Not all locations may be suitable for part night lighting potentially leading to complaints of inequity.</p>
<p>Is an Equality Analysis required and, if so, has one been undertaken?</p>	<p>An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.</p>

Reference – SC119

Service Name:		Special Educational Needs and Disability Service (SEND) – Lancashire Breaktime		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		2019/20		
Gross budget 2018/19		£1.040m		
Income 2018/19		£0.000m		
Net budget 2018/19		£1.040m		
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
-1.040	0.000	0.000	0.000	-1.040
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
0.00	0.00	0.00	0.00	0.00
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	0.000	0.000	0.000	0.000
Decisions needed to deliver the budgeted savings		Agree to remove the budget for provision of the Lancashire Breaktime Service.		
Impact upon service, other LCC services, service users and external partners		<ul style="list-style-type: none"> • Parent/carers receiving a short-break through Lancashire Breaktime may no longer be able to receive this break. Children/young people who are involved in a positive group activity from Lancashire Breaktime whilst parent/carers receive a short-break may no longer be able to access this service. Parent/carers may therefore request a statutory assessment under Section 17, Children Act 1989 to receive this support through a Child's Plan, requiring the case to be assessed by statutory social work teams. Following assessment, the needs of some children and young people and their parents/carers may be required to be met through an assessed package of support (for example, commissioned services, Direct Payments). This may require a Child in Need Plan, an allocated worker and ongoing involvement (e.g. reviews, visits). • Lancashire Breaktime offers group activities which currently are difficult to provide through assessed packages of support (e.g. Direct Payments packages of support). There may be reduced opportunities for children/young people to access provision appropriate for their needs. 		

	<ul style="list-style-type: none"> • A reduction in Lancashire Breaktime would reduce the resources available to education providers, health services and early help services to signpost parent/carers to for support. • There is a potential impact on Lancashire Breaktime commissioned providers. The proposal may result in staffing reductions or a reduction of hours.
Actions needed to deliver the service change	<p>Development and communication of information to parents and carers about provision that may be accessed by children and young people without an assessed need.</p> <p>Consultation with parents, carers and young people.</p> <p>Development of final proposals for decision.</p>
Is external consultation required	<p>Yes</p>
What are the risks associated with this change and how will they be mitigated	<ul style="list-style-type: none"> • Capacity of statutory services to undertake any requests for assessment which result as a reduction of Lancashire Breaktime provision. There is some mitigation as caseloads in Children's Social Care are considered manageable currently. Once assessments are completed, cases could be held by Family Support Workers. The numbers of children and young people requiring assessment and subsequently receiving assessed packages of support would be monitored and consideration given to the impact of this on the service capacity. • Financial impact – Possible increase in Section 17 budget spend. The cost would be informed by assessment and we would monitor the numbers of these from families who previously received Lancashire Breaktime. • Local Area SEND Inspection impact – Parent/carer dissatisfaction and potential negative inspection view. We will consult with parents, carers and young people and communicate the proposed change and reasons for this. There will be some mitigation through the development of clear information to parents and carers, through the Lancashire Local Offer, of potential alternative provision that may be accessed by children and young people without an assessed need. • Reputational risk – Parental representation regarding the reduction of Lancashire Breaktime on social media and through complaint as well as potential risk of escalation to national support organisations. We will consult with parents, carers and young people and communicate the proposed change and reasons for this. • More broadly, we will build on the improvements and investments made in SEND services since the

	inspection to ensure that children and young people with SEND are able to access support appropriate to their needs
Is an Equality Analysis required and, if so, has one been undertaken?	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.

Reference – SC400

Service Name:		Estates – Traveller Sites		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		2019/20 to undertake consultation, to consider the options, make a recommendation, and action the final decision.		
Gross budget 2018/19		£0.131m		
Income 2018/19		£0.000m		
Net budget 2018/19		£0.131m		
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	-0.131	0.000	0.000	-0.131m
(This does not include any potential future capital expenditure)				
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
0.00	0.00	0.00	0.00	0.00
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	0.000	0.000	0.000	0.000
Decisions needed to deliver the budgeted savings	<p>Lancashire County Council set a budget of £0.131m each year to maintain three traveller sites across the County. As there is no statutory requirement to retain these sites this has been identified as a potential saving.</p> <p>To deliver this saving a decision is required to begin a consultation exercise with the proposal to declare the three LCC owned traveller sites surplus to LCC needs.</p> <p>A further decision will follow the consultation process and seeking interested parties views for consideration. This will make recommendations on how the savings could be achieved and could result in a decision such as to retain or put the sites up for sale. It should be noted that an option to sell could contain the condition that the sites are to be retained as traveller sites.</p>			
Impact upon service, other LCC services, service users and external partners	<p>Impact on Service Users (occupiers of the sites) District Councils (including staff on site) who manage the running of the sites Other agencies</p>			

<p>Actions needed to deliver the service change</p>	<p>An initial decision, to undertake a consultation with the proposal to declare the sites surplus to LCC needs.</p> <p>Undertake a consultation exercise to determine options and views.</p> <p>To Review the findings, and options, and make a recommendation on option/s to achieve the savings.</p> <p>A final decision on preferred option, will be required</p> <p>Implement decision.</p>
<p>Is external consultation required</p>	<p>Yes</p>
<p>What are the risks associated with this change and how will they be mitigated</p>	<p>The decision to undertake this consultation, will start the process.</p> <p>Options available are to be identified following consultation, but could include sale.</p> <p>Potential legal challenges.</p> <p>Community relations</p>
<p>Is an Equality Analysis required and, if so, has one been undertaken?</p>	<p>An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.</p>

Reference – SC514

Service Name:		Older People Care Services – Day Services		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		2019/20		
Gross budget 2018/19		£2.145m		
Income 2018/19		£2.577m		
Net budget 2018/19		£0.432m		
<i>*This budget represents the day service of older people in-house service only</i>				
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
-0.040	-0.039	0.000	0.000	-0.079
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
0.00	0.00	0.00	0.00	0.00
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	0.000	0.000	0.000	0.000
Decisions needed to deliver the budgeted savings	To equalise the charges levied on individuals for attending the county council's own older people's day services (and associated transport costs) so that self-funders pay the same rate that statutory agencies pay for the places they commission.			
Impact upon service, other LCC services, service users and external partners	<p>Charges to self-funders will increase by 15% which is a significant above inflation increase.</p> <p>Approximately 300 older people who self-fund use the services in any given quarter.</p> <p>This will increase the income for the service and better reflect the true cost of running day services.</p> <p>Some changes to internal finance systems may be needed.</p> <p>Communications with those likely to be affected will need to be clear and timely.</p>			
Actions needed to deliver the service change	This will need consultation and communication with all affected people who currently use the service or are considering doing so before April 2019 so they can			

	<p>express their views and make alternative arrangements if they so wish.</p> <p>System changes.</p> <p>New marketing materials to be developed.</p> <p>Reassessments may be needed for anyone deciding they no longer wish to use the day service due to increased costs.</p>
<p>Is external consultation required</p>	<p>Yes</p>
<p>What are the risks associated with this change and how will they be mitigated</p>	<p>Lancashire County Council's own day services operate in a competitive market and so older people and families may choose to go elsewhere if they prefer services in the independent sector which may reduce income.</p> <p>Reassessments may be needed for anyone deciding they no longer wish to use the day service due to increased costs.</p> <p>If consultation raises significant concerns about the impact of the increase in rates there would be the alternative of phasing in the increase for existing service users over a two or three year period. However older people using the day services for the first time from April 2019 could still be charged the new rate</p>
<p>Is an Equality Analysis required and, if so, has one been undertaken?</p>	<p>An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.</p>

Reference – SC608

Service Name:		Welfare Rights Service		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		2019/20		
Gross budget 2018/19		£0.670m		
Income 2018/19		£0.000m		
Net budget 2018/19		£0.670m		
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	-0.380	0.000	0.000	-0.380
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
0.00	-12.20	0.00	0.00	-12.20
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	0.000	0.000	0.000	0.000
Decisions needed to deliver the budgeted savings		Agree to limit the provision of welfare benefit advice and guidance to complex cases only		
Impact upon service, other LCC services, service users and external partners		<p>The likely impact:</p> <ul style="list-style-type: none"> • The Welfare Rights Service will have a reduced capacity to address the lower level benefit enquiries from citizens, partners and other LCC services and will not be able to support as many vulnerable people, at a time when we expect that the need for that support may grow. • There could be an escalation of level of need which may increase pressure on other public and LCC services • There may be increased demand for advice and support from the voluntary, community and faith sector which, in turn, may not have the volunteer skills or capacity to cope. • There will be a reduction in the Welfare Rights Service team (potentially 10.5 fte posts) and there will be an impact on the LCC Customer Access Service (1.7fte posts) as a result of reducing the telephony support provided for the Welfare Rights Service. • The costs of unclaimed welfare benefit used to support care packages may need to be picked up 		

	<p>by LCC and could lead to increased costs and demand on statutory services.</p> <ul style="list-style-type: none"> • Lancashire economy – potential reduced benefit income and spend in local economy
Actions needed to deliver the service change	<ul style="list-style-type: none"> • Develop and undertake consultation • Manage the transition and staff reduction • Prepare other services (internal and external to LCC) for the implementation of the change • Manage communications / reputation
Is external consultation required	Yes

What are the risks associated with this change and how will they be mitigated

Risks	Mitigation
<p>There is a risk that vulnerable citizens will have to wait for the service or not challenge or succeed in their challenge to receive their correct welfare rights entitlements.</p> <p>Reduced capacity to provide generic welfare benefits advice and represent cases at tribunals.</p>	<p>Remaining capacity deployed to target a proportion of the most complex cases through tribunal support and representation, working in conjunction with external services such as Citizen Advice Bureaux, at a neighbourhood level; and also align more closely with similar internal LCC services.</p>
<p>There is a risk that vulnerable citizens may not have the competency or digital accessibility and technology to be able to challenge their welfare rights application or entitlement concerns without support.</p>	<p>Mitigation has yet to be fully understood and developed.</p>
<p>Reducing capacity and technical support in relation to financial assessment (Adult social care) and special guardianship orders (Children's social care), at a time when complexity is increasing e.g. in relation to Universal Credit.</p>	<p>Review skills and capacity to deliver technical support across a number of similar services within LCC.</p>
<p>As Customer Access capacity for telephony support reduces, customers find access points to other LCC services to require this information.</p>	<p>Fully developed project plan to implement changes with customers effectively and consistently signposted to alternative services, including signposting to online guidance.</p>
<p>Increased demand on LCC – Adult / Children's Social Care and on health services more generally.</p>	<p>Explore potential for working in neighbourhoods to develop community connectors and social prescribing with partners.</p>

<p>Inequalities in how long people live and poor health will increase, especially for those from more deprived communities.</p>	<p>Utilise the remaining Citizen's Advice Bureaux (volunteers) / VCFS / district council / online benefits advice offer.</p>
<p>Savings not delivered as profiled – lack of service capacity to meet multiple consultation, analysis and Cabinet meeting timelines.</p>	<p>Utilise corporate capacity for legal, consultation and equality audit support.</p>
<p>Is an Equality Analysis required and, if so, has one been undertaken?</p>	<p>An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.</p>

Reference – SC609

Service Name:		Health Improvement Services		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		2019/20		
Gross budget 2018/19		£20.300m		
Income 2018/19		£0.000m		
Net budget 2018/19		£20.300m		
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
-0.337	-1.838	0.000	0.000	-2.175
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
0.00	0.00	0.00	0.00	0.00
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.500	0.000	0.000	0.000	0.500
Decisions needed to deliver the budgeted savings	<p>Cabinet to approve consultation on service remodelling (drug, alcohol, tobacco and healthy weight services) and reduced service offer.</p> <p>Approve additional investment of £0.500m to undertake work in relation to the service redesign.</p> <p>Reducing the funding resource whilst simultaneously making them more efficient through redesigning the service</p>			
Impact upon service, other LCC services, service users and external partners	<p>The likely impact of service remodelling:</p> <ul style="list-style-type: none"> • Service users will have a reduced access to drug and alcohol rehabilitation services (estimated 100 less placements per year); • Community substance misuse services likely to see an increased demand and burden on their service • Service Users – the priority focus will be on the most vulnerable people, for example those with learning disabilities and mental ill health, will mean some people will find it more difficult to access and may have to wait longer to receive the services • Service users may be less likely to successfully complete treatment and more likely to re-present 			

	<ul style="list-style-type: none"> • The reduced offer for smoking cessation services may result in an increase in smoking rates and demand for clinical services. • People will no longer be able to directly access healthy weight services to address their obesity and physical activity needs to improve their health. • May increase demand on social care, criminal justice, NHS services and Voluntary, Community and Faith Sector services. • Renegotiation of existing provision will have an impact on those who currently provide the services and those people who work for them.
Actions needed to deliver the service change	<ul style="list-style-type: none"> • Develop approach to service remodelling and engage with potential bidders / providers • Develop consultation approach • Confirm relevant policy changes, procurement options and service model • Notify providers of decision (potential for service of notice / service decommissioning / service commissioning and contract variation) • Manage communications / reputation
Is external consultation required	Yes
What are the risks associated with this change and how will they be mitigated	
Risks	Mitigation
Reduced access to drug / alcohol / tobacco support services to manage / improve health outcomes associated with addiction	<p>Repurpose some of remaining budget provision to:</p> <ul style="list-style-type: none"> • Enable community substance misuse treatment services and recovery support to provide a clear pathway to sustained recovery led by lived experience; • Enable better use of current physical, environmental and partner assets to increase physical activity; • Maximise the potential of digital technology to support healthy lifestyles <p>Utilise the voluntary, community and faith sector offer along with better alignment with Lancashire Adult Learning and services offered via our libraries that relate to prescribing social activities</p>

Cease access to targeted healthy weight / physical activity support to manage / improve health outcomes associated with inactivity / overweight	Explore potential for neighbourhood working for community connectors, social prescribing with partners
Inequalities in how long people live and poor health will increase, especially for those from more deprived communities.	
Potential increased demand on Children's and Adult Social Care and on health services more generally	
Savings not delivered as profiled – lack of service capacity to meet multiple consultation. analysis and Cabinet meeting timelines	Utilise corporate capacity for legal, procurement, consultation and equality assessment support
Is an Equality Analysis required and, if so, has one been undertaken?	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.

Reference – SC610

Service Name:		Lancashire Wellbeing Service (LWS)		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		2019/20		
Gross budget 2018/19		£2.660m		
Income 2018/19		£0.000m		
Net budget 2018/19		£2.660m		
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
-0.503	-1.507	0.000	0.000	-2.010
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
0.00	0.00	0.00	0.00	0.00
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	0.000	0.000	0.000	0.000
Decisions needed to deliver the budgeted savings	Approve the cessation of the Lancashire Wellbeing Service.			
Impact upon service, other LCC services, service users and external partners	<p>The likely impact of service cessation:</p> <ul style="list-style-type: none"> • Possible increased demand on statutory adult social care (which has been accounted for within the saving value) • Service users – Although the original contract required 20,000 individuals to be supported, approx. 11,000 service users per year access the service for a range of support interventions and or onward referral. • Health services / primary care – Increased demand on clinical services if non-medical support is withdrawn from the system, and need escalates. • Potential increased demand on voluntary community and faith sector 			
Actions needed to deliver the service change	<ul style="list-style-type: none"> • Develop consultation approach • Notify provider of decision (potential for service of notice / service decommissioning) • Manage communications / reputation • Neighbourhood working for community connectors, social prescribing with partners 			
Is external consultation required	Yes			

What are the risks associated with this change and how will they be mitigated

Risks	Mitigation
Impact on vulnerable citizens in terms of social isolation, debt, low level mental and physical health	Utilise the wider Voluntary Community and Faith Sector (VCFS) offer - Neighbourhood working for community connectors, social prescribing with partners
Further erosion of VCFS offer in Lancashire	
Increased demand on Adult Social Care and on health services more generally and on Adult Social Care and on health services more generally	Clinical Commissioning Group (CCG) investment in similar services in parts of county (Fylde and East Lancashire)
Inequalities in how long people live and poor health will increase, especially for those from more deprived communities.	Current mental health services and primary care provision
Savings not delivered as profiled – lack of service capacity to meet multiple consultation, analysis and Cabinet meeting timelines	Utilise corporate capacity for legal, procurement, consultation and equality audit support
Is an Equality Analysis required and, if so, has one been undertaken?	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.

Reference – SC611

Service Name:		Home Improvement Services		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		2019/20		
Gross budget 2018/19		£0.880m		
Income 2018/19		£0.000m		
Net budget 2018/19		£0.880m		
Budget Change and Profiling (discrete year):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
-0.220	-0.660	0.000	0.000	-0.880
FTE implications:				
2019/20	2020/21	2021/22	2022/23	Total
0.00	0.00	0.00	0.00	0.00
Investment Required (Invest to Save):				
2019/20	2020/21	2021/22	2022/23	Total
£m	£m	£m	£m	£m
0.000	0.000	0.000	0.000	0.000
Decisions needed to deliver the budgeted savings	Approve the cessation of the Integrated Home Improvement Service Contracts held by the authority.			
Impact upon service, other LCC services, service users and external partners	<p>The likely impact of service cessation:</p> <ul style="list-style-type: none"> • Service users (predominantly people with long term conditions and people with disabilities) may not have access to other support to assist with and oversee maintenance, repair and improvement of their properties, housing options advice, income maximisation or have access to a reliable handypersons service. • Capacity and viability of home improvement agencies for undertaking case finding of eligible and vulnerable residents, and trialling the delivery of trusted assessor programme may be compromised. • This service supports the delivery of non-medical support for falls prevention and minor adaptations to aid independent living. Cessation of service might lead to increased demand on health and social care services. 			
Actions needed to deliver the service change	<ul style="list-style-type: none"> • Develop consultation approach • Notify providers of decision (potential for service of notice and service decommissioning / recommissioning with narrower scope in relation to minor adaptations) 			

	<ul style="list-style-type: none"> • Manage communications / reputation
Is external consultation required	Yes
What are the risks associated with this change and how will they be mitigated	
Risks	Mitigation
<p>Increased demand on Adult Social Care and on health services more generally, particularly in relation to falls in the home</p> <p>Inequalities in how long people live and poor health will increase, especially for those from more deprived communities.</p>	<p>Would need to remodel delivery of statutory minor adaptations by Adults Social Care</p> <p>Work with district councils to consider whether the core service could be funded through Disabled Facility Grant allocations (may vary by district). This grant is likely to increase following the recent budget statement by the chancellor.</p> <p>Consider retaining an element of core funding to facilitate delivery of statutory minor adaptations work</p>
Savings not delivered as profiled – lack of service capacity to meet multiple consultation, analysis and Cabinet meeting timelines	Utilise corporate capacity for legal, consultation and Equality audit support
Is an Equality Analysis required and, if so, has one been undertaken?	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.