

## Lancashire County Council

### Cabinet Committee on Performance Improvement

Thursday, 4th October, 2018 at 2.00 pm in Committee Room 'B' (The Diamond Jubilee Room) - County Hall, Preston

#### Agenda

Part I (Open to Press and Public)

#### No. Item

**1. Apologies for Absence**

**2. Disclosure of Pecuniary and Non-Pecuniary Interests**

Members are asked to consider any Pecuniary and Non-Pecuniary Interests they may have to disclose to the meeting in relation to matters under consideration on the Agenda.

**3. Minutes of the Meeting held on 27 June 2018** (Pages 1 - 6)

**4. Corporate Risk & Opportunity Register Quarter 2** (Pages 7 - 24)

**5. Quarterly Corporate Performance Monitoring Report Quarter 1 2018/19** (Pages 25 - 38)

**6. Statutory Social Care Annual Report for 2017/18 - Complaints and Customer Feedback** (Pages 39 - 60)

**7. Urgent Business**

An item of Urgent Business may only be considered under this heading where, by reason of special circumstances to be recorded in the minutes, the Chairman of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Members' intention to raise a matter under this heading.

**8. Date of Next Meeting**

The next meeting of the Cabinet Committee on Performance Improvement will be held at 2.00pm on Wednesday 5 December 2018 in Committee Room B – The Diamond Jubilee Room, County Hall, Preston.

County Hall  
Preston

L Sales  
Director of Corporate Services