

Cabinet Committee on Performance Improvement

Meeting to be held on Tuesday, 15 October 2019

Report of the Chief Executive

Part I

Electoral Division affected:
All

Corporate Strategy: Performance Monitoring Proposals

(Appendix 'A' refers)

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Executive Summary

Performance indicators have been proposed against the 5 objectives of the Corporate Strategy, some reported quarterly some annually. These indicators, set out in Appendix 'A', will form the content of future quarterly corporate performance monitoring reports to the Cabinet Committee on Performance Improvement. It is also proposed that detailed reports are scheduled for presentation to the Cabinet Committee over the year to enable a more in-depth discussion, the proposed details of which are set out in Appendix 'A'.

Recommendation

The Cabinet Committee on Performance Improvement is asked to comment on these performance monitoring proposals for the Corporate Strategy.

Background

Presentation to Full Council

The Corporate Strategy, 'A vision for Lancashire' with 5 over-arching objectives was presented to, and approved by, Full Council on 14 February 2019. The presentation to Full Council included high level key performance metrics, to enable members to monitor progress against the following 5 key objectives over a number of years, and to establish plans for corrective action where necessary:

- Lancashire will be the place to live
- Lancashire will be the place to work
- Lancashire will be the place to prosper
- Lancashire will be the place to visit
- Lancashire will be the place where everyone acts responsibly

Some of the metrics reflected the county council's enabling and influencing role, rather than its direct responsibility.

It was agreed that, following the approval of the proposed high level key metrics by Full Council, targets (both short and longer term) would be set, and these would be monitored on a regular basis by members through the Cabinet Committee on Performance Improvement.

In addition to the high level key metrics relating to the vision, the Cabinet Committee will continue to regularly receive the more detailed, service specific key performance metrics which enable Members to monitor ongoing service delivery and performance.

Both the strategy document and the accompanying high level key performance metrics will be kept under regular review and will be updated to ensure they remain current and relevant. It is anticipated that the vision will have a lifespan of at least 5 years, with an annual review and refresh.

Members' workshop

All Members of all Scrutiny Committees were invited to attend the 'Corporate Strategy – Scrutiny of Key Metrics' workshop held on the 13th June 2019, to debate the proposed key metrics or identify additional ones as needed. The report at Appendix 'A' reflects these considerations, the proposed performance indicators and the response to queries raised. Officer recommendations are also included in this report.

Proposed Monitoring arrangements

Performance indicators are proposed against the 5 objectives of the Corporate Strategy, some of which will be reported quarterly and some annually. Details of the performance indicators are set out at Appendix 'A'.

More detailed information has been requested about some key aspects of performance, and it is proposed that detailed reports are scheduled for presentation to the Cabinet Committee on Performance Improvement over the year, to enable a more in-depth discussion.

It is proposed to continue to provide quarterly corporate performance monitoring reports, including the quarterly metrics set out at Appendix 'A', along with a more detailed annual report of performance against this suite of indicators.

A forward plan for the annual reports detailed will be developed with the Leader of the County Council, as Chair of the Cabinet Committee on Performance Improvement.

Targets are currently being developed against the metrics in Appendix 'A' and once the metrics have been agreed by the Cabinet Committee on Performance Improvement, the Internal Scrutiny Committee will review and ensure that the targets set are appropriate.

The next quarterly corporate performance monitoring report (against the new metrics and targets) will be presented to this Cabinet Committee on 11th December 2019.

Consultations

Members of Management Team(s) have previously received the information in this report.

Implications:

This item has the following implications, as indicated:

Risk management

No significant risks have been identified in relation to the proposals contained within this report.

Local Government (Access to Information) Act 1985

List of Background Papers

None

Reason for inclusion in Part II, if appropriate

N/A