

Report to the Cabinet

Meeting to be held on Thursday, 6 February 2020

Report of the Director of Strategy and Performance

Part I

Electoral Divisions affected:
(All Divisions);

Corporate Strategy Monitoring - Recommendations of Targets for Key Performance Measures

(Appendix 'A' refers)

Contact for further information:

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Executive Summary

Performance indicators have been agreed by the Cabinet Committee on Performance Improvement against the 5 objectives of the Corporate Strategy, some reported quarterly, some annually. These indicators, set out in Appendix 'A', will form the content of future quarterly corporate performance monitoring reports to the Cabinet Committee on Performance Improvement. Targets have also been proposed for the indicators and were shared with the Internal Scrutiny Committee.

Recommendation

Cabinet is asked to note the performance indicators and approve the targets presented at Appendix 'A' for future monitoring by the Cabinet Committee on Performance Improvement.

Background and Advice

The Corporate Strategy, 'A vision for Lancashire' with 5 over-arching objectives was approved by Full Council on 14 February 2019. The presentation to Full Council included high level key performance metrics, to enable members to monitor progress against the following 5 key objectives over a number of years, and to establish plans for corrective action where necessary:

- Lancashire will be the place to live
- Lancashire will be the place to work
- Lancashire will be the place to prosper
- Lancashire will be the place to visit
- Lancashire will be the place where everyone acts responsibly

All members of all scrutiny committees were invited to attend the 'Corporate Strategy – Scrutiny of Key Metrics' workshop held on 13 June 2019, to debate the proposed key metrics or identify additional ones as needed. Following on from the workshop, a report reflecting the considerations and officer recommendations was provided to all members of all scrutiny committees. The proposals were presented to, and approved by, the Cabinet Committee on Performance Improvement on 15 October 2019.

The agreed performance indicators are set out at Appendix 'A' with an indication of frequency of reporting, the responsible directorate, current performance, the proposed targets and the rationale for the target. Some of the metrics reflect the county council's enabling and influencing role, rather than its direct responsibility. Targets are proposed against the metrics in Appendix 'A' and were presented to Internal Scrutiny Committee on 17 January 2020 to review and ensure that the targets set are appropriate. Internal Scrutiny Committee noted the performance indicators and provided feedback on the targets; where possible and feasible suggestions from the committee will be acted upon.

The performance indicators that are available quarterly will be included in the quarterly corporate performance monitoring report provided to the Cabinet Committee on Performance Improvement. These will be supplemented by detailed reports which will be scheduled for presentation to the Cabinet Committee over the year, to enable a more in-depth discussion.

Services will be responsible and 'own' their performance indicators. An officer led performance board is being established and performance issues will be escalated to the Cabinet Committee. These measures, along with the detailed reports will enable the overall success and progress of the Corporate Strategy to be demonstrated.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

No significant risks have been identified in relation to the proposals contained within this report.

List of Background Papers

Paper	Date	Contact/Tel
None		

Reason for inclusion in Part II, if appropriate

N/A