

Cabinet Committee on Performance Improvement

Meeting to be held on Wednesday 19 February 2020

Part I

Electoral Division affected:
(All Divisions);

Corporate Strategy Monitoring report – Quarter 3 2019/20 Performance Monitoring

(Appendix 'A' refers)

Contact for further information:

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Executive Summary

Performance indicators, associated targets and other relevant annual performance reports were agreed by Cabinet on 6 February 2020 against the 5 objectives of the Corporate Strategy, following consultation and review with Internal Scrutiny Committee and the Cabinet Committee on Performance Improvement.

Monitoring against these indicators, will form the content of future quarterly corporate performance monitoring reports to the Cabinet Committee on Performance Improvement.

Quarter 3 2019/20 monitoring against these indicators is set out in Appendix 'A', and attention is drawn to the following key areas of performance this quarter.

Highlights of good performance includes:

Lancashire will be the place to live –

- Percentage of children and young people who received targeted early help support from Children and Families Wellbeing service which successfully met their identified needs.
- Percentage care providers in the community rated as Good or Outstanding - all Community Based provision (Lancashire County Council and non-Lancashire County Council maintained).

Lancashire will be the place to work –

- Number of e-downloads.
- Number of volunteers in Libraries.

Lancashire will be the place to prosper –

- Number of jobs created by Boost.

Lancashire will be the place where everyone acts responsibly –

- Permanent admissions to residential and nursing care homes per 100,000 population aged 18-64 during the year.

However, indicators performing below the desired level include:

Lancashire will be the place to live –

- Average number of working days to repair a Lancashire County Council street lighting fault (including traffic management).
- Percentage of Health Checks undertaken.
- Percentage of adults and older people whose desired safeguarding outcomes are met.

Lancashire will be the place to work –

- Proportion of children excluded from school.
- Percentage of adults with learning disabilities in employment.

Lancashire will be the place to prosper –

- Number of Rosebud loans provided to new or existing businesses.

Lancashire will be the place where everyone acts responsibly –

- Number of working days per full time equivalent lost to sickness absence.

Recommendation

The Cabinet Committee on Performance Improvement is asked to note and comment on performance against the indicators set out in Appendix 'A'.

Background and Advice

The Corporate Strategy, 'A vision for Lancashire' with 5 over-arching objectives was approved by Full Council on 14 February 2019. The presentation to Full Council included high level key performance metrics, to enable members to monitor progress against the following 5 key objectives over a number of years, and to establish plans for corrective action where necessary:

- Lancashire will be the place to live;
- Lancashire will be the place to work;
- Lancashire will be the place to prosper;
- Lancashire will be the place to visit;
- Lancashire will be the place where everyone acts responsibly.

All members of all scrutiny committees were invited to attend the 'Corporate Strategy – Scrutiny of Key Metrics' workshop held on the 13 June 2019, to debate the proposed key metrics or identify additional ones as needed. Following on from the workshop, a report reflecting the considerations and officer recommendations was provided to all members of all scrutiny committees. The proposals were presented to, and approved by the Cabinet Committee on Performance Improvement on 15 October 2019.

Targets were proposed against the metrics and were presented to Internal Scrutiny Committee on 17 January 2020 to review and ensure that the targets set are appropriate. All the metrics and targets were agreed by Cabinet on 6 February 2020.

The agreed performance indicators are set out at Appendix 'A', with an indication of frequency of reporting, the responsible directorate, 2020/21 targets along with the current/latest level of performance and RAG rating.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

No significant risks have been identified in relation to the proposals contained within this report.

Local Government (Access to Information) Act 1985 List of Background Papers

Paper	Date	Contact/Tel
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None

Reason for inclusion in Part II, if appropriate

N/A