

## **Cabinet Committee on Performance Improvement**

Meeting to be held on Thursday 10 September 2020

Part I

Electoral Division affected:  
(All Divisions);

### **Corporate Strategy Monitoring report – Quarter 4 2019/20 Performance Monitoring and Quarter 1 2020/21 Updates**

(Appendices 'A' & 'B' refers)

Contact for further information:

Michael Walder, Tel: 01772 533637, Senior Business Intelligence Manager,  
michael.walder@lancashire.gov.uk

#### **Executive Summary**

Performance indicators, associated targets and other relevant annual performance reports were agreed by Cabinet on 6 February 2020, against the 5 objectives of the Corporate Strategy, following consultation and review with Internal Scrutiny and the Cabinet Committee on Performance Improvement.

Monitoring against these indicators was agreed to form the content of future quarterly corporate performance monitoring reports to the Cabinet Committee on Performance Improvement.

The first monitoring report against these indicators was presented to the Cabinet Committee on Performance Improvement on 19 February 2020.

Due to the impact of the COVID-19 pandemic, the Cabinet Committee has not met since the February 2020 meeting.

Appendix 'A' sets out quarter 4 2019/20 monitoring, along with quarter 1 2020/21 performance updates where available, against the indicators agreed by Cabinet.

In addition, summary documents detailing some of the major interventions and impacts of the COVID-19 pandemic across Public Health & Wellbeing, Adults and Children's services is set out at Appendix 'B'.

#### **Recommendation**

The Cabinet Committee on Performance Improvement is asked to note and comment on the performance against the indicators set out in Appendix 'A', and the COVID-19 summary document at Appendix 'B'.

## Background and Advice

Quarter 4 2019/20 monitoring, along with quarter 1 2020/21 performance updates where available, against the indicator agreed by Cabinet to monitor the delivery of the corporate strategy are set out in Appendix 'A', and attention is drawn to the following key areas of performance.

Highlights of good performance includes:

Lancashire will be the place to live:

- Safety carriageway defects repaired within 4 hours (emergency)
- Safety carriageway defects repaired within 20 working days (non-urgent repairs)
- Number of Traffic Management lamp-out faults repaired within the 20 working days
- Percentage of children looked after who are actually living in Lancashire
- SEND Pupils Average Attainment 8 Score at KS4 (2019 results)

Lancashire will be the place to work:

- Number of e-downloads (via libraries)
- Percentage of young people in employment education or training
- Percentage of young people in education or training (ET) SEND pupils

However, indicators performing below the desired level include:

Lancashire will be the place to live:

- Safety carriageway defects repaired within 2 working days (urgent repairs)
- Percentage of Looked After Pupils reaching the expected standard in Reading, Writing and Maths at KS2 (2019 results)
- Looked After Pupils Average Attainment 8 Score at KS4 (2019 results)
- Percentage of SEND pupils reaching the expected standard in Reading, Writing and Maths at KS2 (2019 results)

Lancashire will be the place where everyone acts responsibly:

- Number of working days per full time equivalent lost to sickness absence

In addition, the impact of the COVID-19 pandemic has had a detrimental effect on the performance of the following indicators:

Lancashire will be the place to live:

- Number of Non-Traffic Management lamp-out faults repaired within 5 working days
- Percentage of Health Checks undertaken

Lancashire will be the place to work:

- Number of visits to libraries
- Number of People's network sessions in Libraries
- Number of library events organised and attendance
- Number of volunteers in Libraries
- Percentage of adults with learning disabilities in employment
- Number of jobs created by Boost
- New businesses established by Boost

In addition, Appendix 'B' to this report is a summary document detailing some of the major interventions and impacts of the COVID-19 pandemic across Public Health & Wellbeing, Adults and Children's services.

### **Consultations**

N/A

### **Implications:**

This item has the following implications, as indicated:

### **Risk management**

No significant risks have been identified in relation to the proposals contained within this report.

### **Local Government (Access to Information) Act 1985 List of Background Papers**

Paper	Date	Contact/Tel
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N/A

Reason for inclusion in Part II, if appropriate

N/A