

Report to the Cabinet

Meeting to be held on Thursday, 1 December 2022

Report of the Director of Strategy and Performance

Part I

Electoral Division affected:
(All Divisions);

Corporate Priorities:

Delivering better services;
Protecting our environment;
Supporting economic growth;
Caring for the vulnerable;

Corporate Performance Report 2022-23 Quarter 2

(Appendices 'A' - 'C' refer)

Contact for further information:

Donna Talbot, Tel: (01772) 534300, Head of Business Intelligence,

donna.talbot@lancashire.gov.uk

Brief Summary

This report covers quarter 2, 2022/23 and provides an overview of the key performance indicators to enable monitoring against the four priorities of the corporate strategy:

- Delivering better services
- Protecting our environment
- Supporting economic growth
- Caring for the vulnerable

Recommendation

The Cabinet is asked to note and comment on the performance information set out in Appendices 'A' to 'C'.

Detail

In September 2022, Cabinet received the first corporate performance report based on the new suite of Key Performance Indicators. Further work has been undertaken since then to improve performance reporting. A Corporate Performance Dashboard



has been developed which enables further drill down into the Key Performance Indicators including definitions, trends and detailed commentary on performance. The format of the Key Performance Indicators commentary has also changed to clearly highlight areas needing improvement and the actions being taken, alongside demonstrating areas of good performance.

- Appendix 'A' provides an executive summary of performance across the council and within each directorate.
- Appendix 'B' provides detailed commentary on the Key Performance Indicators focusing where necessary on issues, causes and actions.
- Appendix 'C' provides a performance overview (a printed version of the online dashboard).

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

Each Key Performance Indicator included in this report has commentary proportionate to current performance, including issues, causes and actions. Risks to achieving performance targets are clearly identified where appropriate.

List of Background Papers

Paper	Date	Contact/Tel
-------	------	-------------

None

Reason for inclusion in Part II, if appropriate

N/A

