

Report to the Cabinet

Meeting to be held on Thursday, 2 February 2023

Report of the Director of Strategy and Performance

Part I

Electoral Division affected:
(All Divisions);

Corporate Priorities:
Delivering better services;
Protecting our environment;
Supporting economic growth;
Caring for the vulnerable;

Corporate Performance Report 2022/23 Quarter 3
(Appendices 'A' - 'C' refer)

Contact for further information:

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Brief Summary

This report covers quarter 3, 2022/23 and provides an overview of the key performance indicators to enable monitoring against the four priorities of the corporate strategy:

- Delivering better services
- Protecting our environment
- Supporting economic growth
- Caring for the vulnerable

Recommendation

Cabinet is asked to note and comment on the performance information set out in Appendices 'A' to 'C'.

Detail

The Key Performance Indicators in this report were first presented to Cabinet in September 2022. Throughout the year, work has been undertaken to improve performance reporting, with a [Corporate Performance Dashboard](#) presented to



Cabinet in December 2022. This online dashboard enables further drill down into the Key Performance Indicators including definitions, trends and detailed commentary on performance. The format of the Key Performance Indicators commentary was revised for the December report to clearly highlight any issues with performance, and describe actions being taken to improve, alongside demonstrating areas of good performance. This quarter's report provides the same suite of information, enabling comparison with previous quarters. There are three appendices:

- Appendix 'A' provides an executive summary of performance across the council and within each directorate.
- Appendix 'B' provides a performance overview (a printed version of the online dashboard).
- Appendix 'C' provides detailed commentary on the KPIs focusing where necessary on issues, causes and actions.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

Each Key Performance Indicator included in this report has commentary proportionate to current performance, including issues, causes and actions. Risks to achieving performance targets are clearly identified where appropriate.

List of Background Papers

Paper	Date	Contact/Tel
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None

Reason for inclusion in Part II, if appropriate

N/A

