

# Interim Lancashire Place Based Partnership Board

## Locality Workshops

### 1. Background

As part of the development of the Lancashire Place Based Partnership, it was agreed to hold a series of workshops within each locality (Central, North and East) during January – March to undertake a period of wider engagement with our partners on our emerging thinking, to help us understand where we need to change, adapt and further iterate our thinking upon the following:

- 1) Reflect and comment on our journey to date and the way the Lancashire Place is shaping up.
- 2) Listen to feedback on the emerging themes and responses to those from a sector / organisational / directorate perspective.
- 3) Understand what is already happening within our communities.
- 4) Identify how we can collaborate effectively as a system, place, and communities to support and empower more positive case studies.
- 5) How can lessons learned facilitate successful integration and partnership working?

The workshops were engaging, informal and set the tone for how we propose to work with our stakeholders across the Lancashire Place to build relationships and support future arrangements. Tailored towards each locality the following workshops took place:

Locality	Date
North Lancashire (Lancaster)	18 January 2023
Central Lancashire	31 January 2023
North Lancashire (Fylde & Wyre)	01 February 2023
East Lancashire x 2	08 February 2023 (am & pm)



An additional Lancashire wide session took place on the 22<sup>nd</sup> March which provided an opportunity for stakeholders to receive an update upon actions taken already as a result of the feedback from previous sessions.

Representation across all the workshops was high with over 168 delegates in attendance and 13 sectors represented via 47 individual organisations from the following core partners:

- Providers of primary care services
- Providers of community services (physical health)
- Voluntary and Community, Faith and Social Enterprise Sector providers
- Providers of social and home care services
- Hospices and Providers of acute services
- Providers of mental health services
- Lancashire and South Cumbria Integrated Care Board
- Lancashire County Council
- District Councils

## **2. Stakeholder Feedback**

Throughout the workshops we heard the importance of our communities, in particular:

- We **heard** the importance of communities and the need to focus upon our neighbourhoods.
- We **listened** to the integral role of our District Councils and their collaborative work with partners and engagement with communities.
- We **heard** that we should build upon existing partnership arrangements to ensure the avoidance of duplication and preventing reinventing the wheel.

The feedback collated across all the workshops is outlined in the table on page 4 with associated actions that we have taken or intend to take as a result.

Feedback from Workshops	Action / Intended Action
<b>Definitions</b> Consideration of our use of language and consistency i.e., Place/Locality/Districts/Neighbourhoods/ Communities	<ul style="list-style-type: none"> <li>Place Narrative amended to reflect consistent terminology and definitions provided.</li> </ul>
<b>Value of being listened to</b> Throughout the workshops, people have felt involved and respected, rather than being a one-off this needs to be instrumental to our ways of working and to what the Lancashire Place is about (co-production)	<ul style="list-style-type: none"> <li>Inversion of triangle in Place Narrative, depicting work across spatial levels.</li> <li>Mapping of community priorities taking place to inform Lancashire priority areas of focus.</li> <li>Health and Wellbeing Partnerships being established across each district level to continue to hear the voice of the communities (with the exception of Chorley &amp; South Ribble and Fylde &amp; Wyre which will come together jointly for this purpose).</li> </ul>
<b>Centralised v Localised</b> We need to be clear as to when and why we would take a centralised approach and not control or stifle the local influence, recognising that the ICB itself has an important yet smaller role to play in the delivery of priorities at Place where greater traction can be gained from colleagues on the ground	<ul style="list-style-type: none"> <li>Will be considered further when finalising Lancashire-wide priorities and also in the discussions upon delegation (part of next steps highlighted within paper).</li> <li>Enable and support networks of communities to flourish.</li> <li>Identifying early win projects to establish integrated working at localities.</li> </ul>
<b>One size does not fit all</b> We need to listen and learn from our colleagues at grass roots level and not force a model upon them, we should consider how we can sustain their good work and let people know about it	<ul style="list-style-type: none"> <li>Building on and sharing best practice from established arrangements within district levels, enabling local nuances to continue.</li> <li>Intention to cascade positive outcomes across Lancashire Place to enable a foundation of good practice for future initiatives.</li> <li>We want to work with established infrastructure at locality level.</li> </ul>
<b>VCSFE Sector</b> We need to fully recognise the value of the VCFSE sector in our future work and that we only require small amounts of resource to make this sector sustainable	<ul style="list-style-type: none"> <li>Development of a Lancashire agreement with the VCFSE sector aligning at ICB level about how we can work together in a more integrated and meaningful way.</li> </ul>
<b>Prevention</b> Better results could be achieved if the population health resource held within the ICB were to be embedded within district councils, there is duplication between the two in striving to reduce health inequalities	<ul style="list-style-type: none"> <li>Working more collaboratively within and across Place by having ICB resource 'leaning into Place'.</li> <li>Potential for inclusion within delegation discussions.</li> <li>Potential development of Partnership model at localities.</li> </ul>
<b>Resource</b> Significant benefits are being achieved within our communities using modest sums of money, we need to sustain this and also consider the positive impact of non-financial contributions such as volunteering time	<ul style="list-style-type: none"> <li>Development of a Lancashire agreement with the VCFSE sector mirroring those at ICB level about how we can work together in a longer term and sustainable way.</li> <li>Recognition of the wide-ranging positive impacts anchor institutions and seeking their increased involvement of communities.</li> <li>Increase involvement of anchor institutions and the wide-ranging positive impacts that they have.</li> <li>Move away from short-term funding arrangements to medium / long-term relationships offering sustainability to the organisation.</li> </ul>
<b>Data</b> Colleagues have been appreciative of using data for a focus, we need to support colleagues within our communities to access data to enable both targeted interventions and to demonstrate their wider economic impact	<ul style="list-style-type: none"> <li>As part of the infrastructure development of the Lancashire Place we will establish a performance and reporting function to assess impact and support targeting of work - (part of next steps highlighted within paper).</li> </ul>
<b>Priorities</b> A small number of priorities at Place level are needed, we need to be clear upon where and how cross cutting priorities such as housing and employment will be delivered whilst enabling priorities within localities to be nuanced to the particular needs of the residents	<ul style="list-style-type: none"> <li>Priorities for Lancashire Place, Localities, Districts, and communities in the process of being developed; to be included in local plans based on need and to address health and wellbeing inequity.</li> <li>Reporting on priorities (as above) will inform how the Lancashire Place is contributing to wider system level strategic aims.</li> <li>Intention to develop district level profiles to understand further the needs of our residents.</li> <li>Recognising the Lancashire 2050 initiative and being clear of the interface.</li> </ul>
<b>Deliver</b> In order to deliver we need to stick to what we have agreed and allow proportionate time for projects to realise benefits	<ul style="list-style-type: none"> <li>Commitment to see projects through, focus upon a small number of priorities and to measure the benefits realised.</li> <li>Establishing the early win projects.</li> </ul>
<b>Aspirations</b> We need to work urgently on raising the aspirations of our residents to enable a generational impact	<ul style="list-style-type: none"> <li>Adopting a strengths-based approach to resident engagement to empower our communities to take greater ownership of their individual health and wellbeing.</li> <li>Ensure co-production and design of services with our residents.</li> </ul>
<b>Hubs</b> A universal hub offer, not just that of Family Hubs, would maximise delivery of services within the community	<ul style="list-style-type: none"> <li>Establish a vision for service provision across Lancashire.</li> <li>Establish the family hubs and build upon the good practice to develop a wider more universal 'hub' offer.</li> <li>Consider the connection with the development of Integrated Neighbourhood Teams.</li> </ul>
<b>Communicate</b> We do not communicate enough the good work that is ongoing within our communities, we should share the benefits and enable others to learn and replicate where success is proven	<ul style="list-style-type: none"> <li>Intention to cascade positive outcomes across Lancashire Place to enable a foundation of good practice for future initiatives.</li> <li>As part of the infrastructure for the Lancashire Place we will establish a Communications and Engagement Function.</li> </ul>
<b>Infrastructure</b> We do not wish to develop an industry from the establishment of governance structures, we need to recognise what we already have and build upon this	<ul style="list-style-type: none"> <li>Health and Wellbeing Partnerships being established based upon existing arrangements across each district level (with the exception of Chorley &amp; South Ribble and Fylde &amp; Wyre which will come together jointly for this purpose).</li> <li>Provide feedback to the Lancashire Place Partnership to enable discussions around wider Place issues and impact at a locality level.</li> <li>Recognition that health partners will need to work on health footprints for patient safety reasons.</li> </ul>
<b>Adult Social Care</b> Is the service connected in the best way possible across Place?	<ul style="list-style-type: none"> <li>Working towards deeper integration of adult social care within each locality to support residents to 'Live their Best Lives' in Lancashire.</li> </ul>

Based upon the engagement and feedback collated from the workshops we have designed our locality arrangements with these principles in mind (built from communities, with a focal point around districts and using existing arrangements where possible), outlined below:

- **Translate strategic agreement into operational delivery** to improve lives and the wellbeing of the whole population; places are all age.
- **Influence the wider Place** by providing feedback to the Lancashire Place Partnership via a forum(s) to discuss wider Place issues and how they impact at a locality level.
- **Enable and support networks of communities** to flourish – supporting an asset and strengths based approach to support
- Ensure that **Lancashire wide priorities are included in local plans based on need.**
- Enable **local priorities to be developed, delivered** and recognised to address health and wellbeing inequity.
- **Undertake performance management** to assess impact and support targeting of work.
- Where appropriate provide an interface to ‘health integration’ agenda; recognising that health partners will need to work on ‘health footprints’ for patient safety reasons.

### **3. Recommendation/s**

Members of the Interim Lancashire Place Based Partnership Board were asked to approve the feedback and associated actions and intended actions from the series of workshops held across each locality within the Lancashire Place.

The above recommendation was approved at the 24 April 2023 meeting of the Interim Lancashire Place Board.