

Lancashire Local Pension Board

Meeting to be held on Tuesday, 11 July 2023

Electoral Division affected:
N/A;

Communications Update

Appendix 'A' refers

Contact for further information:

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Brief Summary

This report provides the Board with a communications update from the Local Pensions Partnership Administration Limited (LPPA) Engagement and Communications Team and the Pension Fund Team.

Recommendation

The Board is asked to consider and comment on this report.

Detail

LPPA provides communication and engagement services to all scheme members and employers of the Lancashire County Pension Fund (LCPF). The update from LPPA set out at Appendix 'A' provides information on the Engagement Activities for Quarter 1 (April to June 2023) and the executive summary by Chris Dawson, Head of Engagement at LPPA, sets out some key highlights for the previous quarter.

The Report at Appendix 'A' also details the following activities of the LPPA Engagement, Marketing and Communications Team:

- Engagement Activities Q1 2023/24 (April 2023 to June 2023)
 - Employer and Member Training
 - Employer Visits and Support
 - Engagement Team Update
 - PensionPoint Update
 - Employer and Member Communications
 - LPPA website development
 - Member Sessions

- Planned Activity Q2 2023/24
 - LCPF Employer Activities
 - LCPF Planned Employer Communications
 - LCPF Member Activities

Following the transition to UPM there continues to be focussed activity to engage with Employers to support them in submitting their monthly returns.

The number of members registered on PensionPoint now stands at 25% in comparison to 22% reported at the last Pension Board. Ongoing member communications, including the publication of P60s and annual benefit statements are likely to result in an increase in PensionPoint registrations in the coming months.

P60s have been published for all pensioners and emails sent to members where LPPA hold an email address. Paper copies have been sent to pensioners that have opted out of electronic communications.

The LPPA online summer newsletter for active and deferred members will be issued in Q2 at the same time as Annual Benefit Statement notifications, which are due to be uploaded to member accounts by the statutory deadline (31st August 2023).

Pension Fund Team Update

Local Pension Board Recruitment

Following the recent resignation of the Employer representative for Unitary, City, and Borough Councils and the Police/Fire bodies there is a vacancy on the Pension Board. The role was advertised via the LCPF website and shared by email with the Chief Executives of the above organisations. The application deadline closed 31st May 2023 and Fund Officers are reviewing applications. Formal approval of the appointment will be a matter for full Council.

Work is also underway to recruit a new Scheme Member representative to fill the vacancy following the resignation of Ms S Maka.

Appendices

Appendix 'A' is attached to this report. For clarification this is summarised below and referenced at relevant points within this report.

Appendix	Title
Appendix 'A'	LCPF Engagement, Marketing and Communication Team Report- Q1

Consultations

Head of Engagement, Marketing and Communications LPPA



Implications:

This item has the following implications, as indicated:

Risk management

The Fund has a statutory responsibility to communicate effectively with members and employers.

**Local Government (Access to Information) Act 1985
List of Background Papers**

Paper	Date	Contact/Tel
N/A	N/A	N/A
Reason for inclusion in Part II, if appropriate		
N/A		

