



LANCASHIRE
FAMILY
HUBS
NETWORK

Update – November 2023

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and Family Wellbeing Service

Lancashire Family Hub Networks



Lancashire County Council has allocated funding to implement a Family Hub network in each district area, alongside families, district councils, charitable, faith, voluntary and statutory service partners across the county.

Lancashire Family Hub Network follows the [National Family Hub Framework](#) led by the Department for Education.



The Lancashire Family Hub Networks will:

- Bring services together to improve access, improve the connections between families, professionals, services, and providers, and put relationships at the heart of family support
- Offer support to families from conception to age 19 or up to age 25 for those with Special Educational Needs and Disabilities (SEND), with the Best Start for Life offer at their core
- Build on what is already being delivered providing an integrated, universal family support service where mothers, fathers, carers, children, young people and families can access the early help and support they need to build stronger and more resilient families

For families to receive the best support, services need to be joined up and integrated in their approaches. Trusted relationships should sit at the heart of this so that family members know who to turn to and all partners collaborate well

Family Hubs are about 3 clear principles:

Access

Family Hubs are a clear, simple point of access for help and support.

All families need help at times, and hubs **support families with children of all ages.**

There are places for parents to go, with their children **to access help that might otherwise be too hard to find.**

There is **more help for those who need it most.**

But it is not just about the family going to the hub. Health visiting **still involves home visits.** But **a hub approach means joining things up locally.**

Connection

The purpose of a hub is connection.

Services working together - one “front door”, shared outcomes and effective governance.

Professionals working together - through co-location, data sharing and a common approach. Families only have to tell their story once, the service is more efficient, and families get more effective support.

The state, the community, and charities working together

Relationships

A Family Hub means a family focus; relationships are the key.

Family Hubs prioritise **strengthening the relationships** that carry us all through life, and **building on family strengths, recognising that this is the way to lasting change.**

In a Family Hub, this idea is at the heart of everything that is done.

The components of each of our district Family Hub networks

FAMILY HUBS

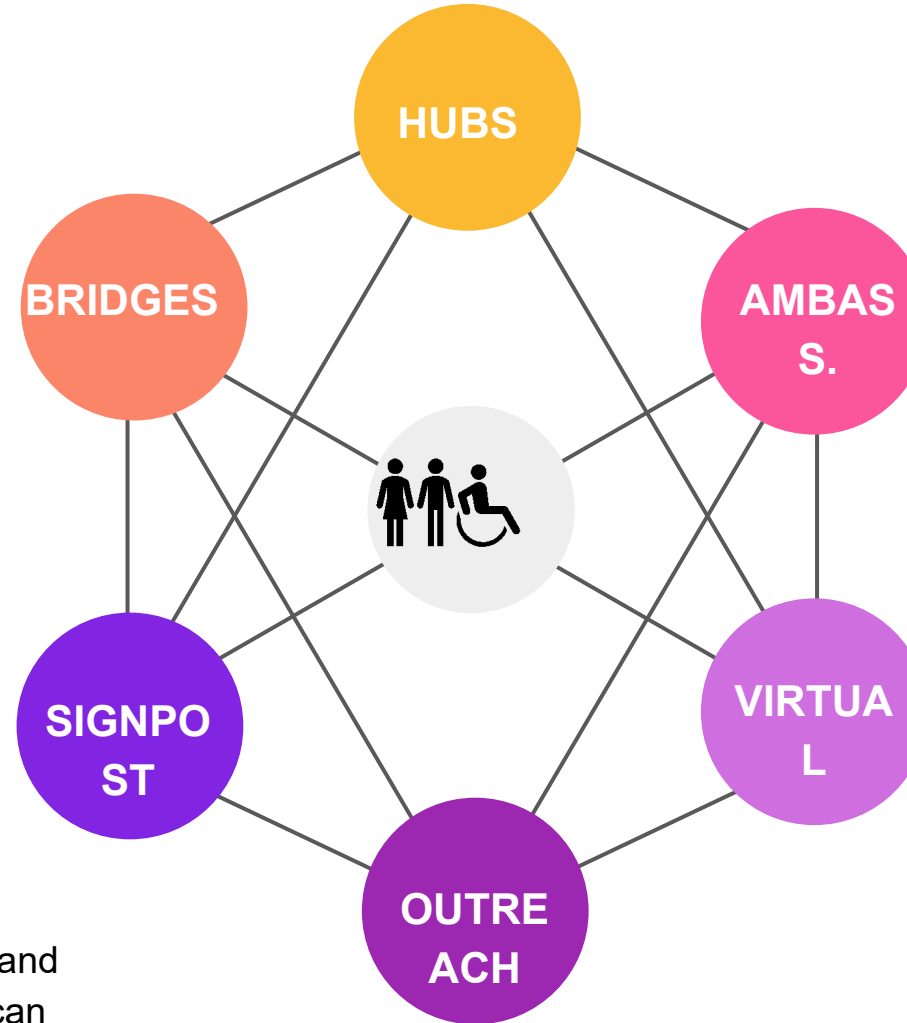
Single access points hosting a wide variety of integrated/ multi-agency family support services including those identified in the national specification for Family Hubs (Annex E/F)

FAMILY HUB BRIDGES

Venues providing safe spaces and services in support of families in a wide variety of settings incl. schools, community venues and leisure centres. Providing practical support, brief interventions, using early help assessments and plans to identify and respond to needs.

FAMILY HUBS SIGNPOSTS

Places, people and services acting as an information network for families, young people and children - warmly directing them to where they can receive wider support or more specialist services within the network.



FAMILY HUBS AMBASSADORS

Key Individuals advocating and telling the story on a day-to-day basis

VIRTUAL + DIGITAL

Services delivery by digital tools including virtual front door

OUTREACH

Children and Families practitioners in health, education and community safety

Progress to date



Building on the strength of what we already have in Lancashire

- **Multi-Agency Steering Group** meeting regularly to oversee progress towards milestones
- Extensive **user research** undertaken with families, children/young people, professionals and partners – key principles from feedback drawn out and used in our co-production and planning
- Developing ethos of a '**Family Hubs way of working together**' – driving the evolution of our Multi-Agency Early Help Strategy. Further review of this during the winter/spring 2023/24
- Strong **active networks in all 12 districts** – mapping their local offer and connecting their network of Hubs, Bridges, Signposts and other family support services – Family Hubs blueprint
- Principals guide developed in the form of a '**Playbook**'
- Family Hubs **website**
- Family Hubs **Information Sharing** Service
- Research and development – maximising accessibility through **virtual and technology** support
- **Connect and find** developments in partnership with DfE Growing Up Well programme



Launching our network ambitions with the first group of Family Hubs

LANCASHIRE
**FAMILY
HUB
NETWORK**

Supporting children, young people and families to succeed in Lancashire



Lancashire
County Council



Lune Park Family Hub, Skerton, Lancaster

Kirkham Family Hub and The Zone, Fylde

Ribbleton Family Hub, Preston

West Paddock Family Hub (and The Zone), Leyland

Duke Street Family Hub, Chorley

Skelmersdale Family Hub (and The Zone), West Lancashire

The Park Family Hub, Accrington

Maden Family Hub, Bacup

Tay St. Family Hub, Burnley

Brierfield Family Hub, Pendle

- We are developing and co-producing Family Hubs in partnership with all the Early Help and support services who are already transforming lives of children, young people and their families through their work in the local areas.
- Bringing together all partners working locally in our Family Hubs Networks is key to ensuring that when families need help, wherever they go to within the community, all those agencies will be joined up and able to identify and signpost them to the right service.
- We aspire to **add more** Neighbourhood Centres to our network of Family Hubs in 2024, including Morecambe, Poulton, Fleetwood, Preston West, Moor Nook, Walton-le-Dale, Highfield, Eavesdale, Burscough, Clitheroe, Rawtenstall, Burnley Wood, Burnley Central, Nelson and Colne.
- A wide range of partners agencies are adding their facilities to the network of services in local areas as Hubs or Bridges.
- These include all other LCC Neighbourhood Centres which will continue as 'Family Centres' offering a range of family support, services and activities.



Co-located delivery of services at the first Family Hubs from after launch

The six core services below will feature in the delivery plan for an enhanced/integrated programme of delivery at Family Hubs. This is in line with the national specification.

Early Help/Safeguarding children

Infant Feeding

Midwifery

Health Visiting

SEND Support

Mental Health

What this will look like in practice at a Family Hub will include, for example, the following services/ groups/ advice/ drop in facilities being co-delivered by expert partners.

| | | | | | |
|---|-------------------------------|--------------------------|----------------------------------|------------------------------|-----------------------------|
| Triple P parenting groups | Talkzone Advice line | Big Cook Little Cook | Healthy relationships courses | Family Group Conference | Baby and Mother Audits |
| SENDIASS support | Move and Groove groups | Lactation Clinic | Development Matters Groups | Perinatal Listening Contacts | Re-MIND me groups for teens |
| CANW therapeutic services | Baby Weights and Measurements | Housing Support Advice | Bump Birth and Beyond Antenatal | Movin on Up | Vitamin D |
| New baby visits at the hub | DWP Employment Advisors | SALT groups | Teen SEND Groups | Family Time | Empowering Parents Courses |
| Baby and You Group | Family Support Workers | Freedom/ Freedom Flowers | HAF programme | Latch on advice line | Warm and Welcome |
| Baby Clinics | One stop shop – baby drop ins | Infant Massage | 2-2.5yr integrated health checks | Youth Groups | CFW CWD Team |
| Perinatal Mental Health Team Assessment | Colourful Footsteps Groups | Breastfeeding Advocates | Chat Play and Read | Inside Out Childrens Groups | Parents to Be group |

Wider partners in the local 'Family Hubs' Network will be aware of these and are able to signpost the families they work with/encounter, into the Hubs as required.

Next steps.....



- Build on partnerships within the established Family Hubs
- Identify current gaps in service delivery to local families
- Establish a full multi-agency, district based delivery model
- Confirm phase 2 Family Hubs
- Work towards full Network Launch around an Early Help conference event in March 2024
- Work around evidencing the impact of Family Hubs for local families and communities

