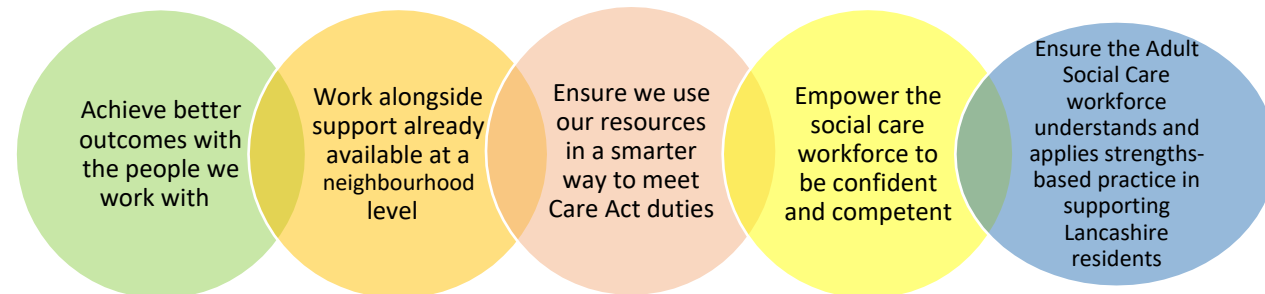




## We are committed to delivering strength-based support which:

- Offers advice, information and signposting to support, which is close to where people live, to prevent, reduce or delay the need for formal social care support
- Offers short-term support (up to 6 weeks) to enable people to regain skills, confidence and independence so that they can live at home safely where it is possible for them to do so
- Ensures that when adult social care does assess people against Care Act (2014) eligibility that we do so in a timely way and offer support which enables them to live their best lives

## Practice led Transformation will:



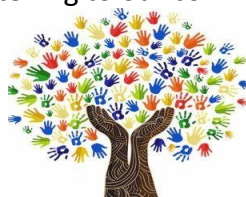
Listening to people with lived experience and treating them as equal partners in shaping future support



Creativity & innovation

## LBLiL Values

Listening to our communities



Embracing collaboration with staff, providers and partners

Making use of information and data to inform our decision making



### What does this mean for the people we support:

- “I matter”
- “I will be listened to”
- “I will have care and support that is coordinated, and everyone works well together and with me”
- “I will have care and support that enables me to live as I want to, seeing me as a unique person with skills, strengths, and goals”
- “I will be supported close to where I live”
- “I will be asked about my experiences and my suggestions for improvement”

### What does this mean for social care professionals:

- We will ensure practitioners have access to strengths-based training to facilitate a culture change process to deliver our new vision for our people and our communities
- We will build upon the core values of social care practice within our new approach
- We will enable creative, effective and collaborative working
- We will experience a richer working environment with high satisfaction rates for staff and the people we serve
- We will significantly reduce bureaucracy, ensuring it is at the minimum that it needs to be
- We will ensure that our systems are improved and support best practice

### And our partners and care providers:

- We will develop connections with our VCFSE sector, and as equal partners develop agreements on how we work with some groups
- We will become data led to support our new ways of working, to improve lives and to support people to live a good life
- We will change what we do through adopting a strengths focused, community first commissioning strategy.
- We will adapt our culture, basing it on trust, empowerment, and shared values across all our teams