

Lancashire Health and Wellbeing Board Meeting to be held on 7 May 2024

Corporate Priorities:

Caring For the Vulnerable Delivering Better Services

Lancashire Better Care Fund Plan 2023 to 2025

Contact for further information:

Sue Lott, Tel: 07887 831240, Head of Adult Social Care – Urgent Care, Acute and Prisons,

Lancashire County Council, sue.lott@lancashire.gov.uk

Paul Robinson, Tel: 07920 466112, Principle Delivery Consultant, NHS

paul.robinson27@nhs.net

Brief Summary

This report provides a short progress update of the Better Care Fund support projects actions taken since the last report.

The main focus of the Better Care Fund session this time involves a workshop to receive the outputs from the initial phase of the Leadership and Governance project. Whole Systems Partnership (WSP) and the Local Government Association (LGA) will be facilitating the session and providing feedback and analysis on the series of 1:1s and small focus groups they engaged with, plus the relational survey shared with system leaders. The Board will be asked to consider and discuss the outputs and determine the next steps.

The 2024/25 Better Care Fund Plan is due for submission on 10 June 2024. The issuing of the guidance and template was delayed by several months, meaning that there is a short timescale to collect and update all the information required. The draft plan will be shared with the Board closer to the meeting date to enable as much information as possible to be collated across the partnership by the date of the Board.

High level finance discussions continue between the Council and the Integrated Care Board, which will ultimately support the baseline conditions upon which the partnership will be able to build good, evidence based, joint financial decision making.

Discussions are developing on the opportunity to build a framework to collect, report on, and use, feedback from people with lived experience of support and services funded by the Better Care Fund.

Recommendations

The Health and Wellbeing Board is asked to:

- (i) Receive the draft 2024/25 Plan and share any queries prior to the final version.
- (ii) Participate and engage in the Leadership and Governance workshop.
- (iii) Consider the proposals relating to engagement and feedback from people with lived experience of services and support funded by the Better Care Fund.

Detail

1. Better Care Fund Reset Progress: Support Offer Projects

The Better Care Fund national support team shared three support offers that Lancashire agreed to take up. The support is provided as part of the overall Better Care Fund programme and is at no cost to the system. The support offers to Lancashire are in three defined areas:

- (i) Leadership & Governance
- (ii) Discharge to Assess
- (iii) Intermediate Care Demand and Capacity Modelling

Leadership and Governance

Since commencing the project, Whole Systems Partnership (WSP) have undertaken several 1:1s and small focus groups with leaders across the partnership, to help Lancashire better understand the relationships and opportunities for learning at a local level, as well as best practice locally and elsewhere. A relational survey was also issued as part of the initial scoping and fact finding stage.

Feedback and outputs will be shared with the Health and Wellbeing Board and the Lancashire Place Partnership at the joint session on 7 May 2024.

Intermediate Care Demand and Capacity Modelling

A workshop is planned for 30 April 2024 involving key people to map out the intermediate care 'journey' and identify the various data points across it. The workshop will develop scenarios and work through those to best identify the opportunities to map demand and understand the capacity required by the system.

Discharge to Assess

Since the last update, a data group has been meeting fortnightly and the datasets have been shared from the Local Authority, with the information from the NHS to be shared in early May.



A survey has been issued to all frontline staff involved in hospital discharge, to understand from their perspective the appetite for change, and their thoughts, ideas and opportunities in relation to improving the discharge to assess process.

A full day of case reviews was undertaken with each of the five main Acute Trusts that Lancashire residents are admitted to, which looked at whether the right outcome was achieved for the person, what worked well and what other opportunities could there have been to improve the experience and outcome.

And finally, a series of guided interviews took place with a random sample of Lancashire people who have been through a 'discharge to assess' process over the last 6 months. The completed conversations looked at the person's and their carer's experience of discharge, what worked well and what could have been better.

The outputs of all four elements will be analysed and brought together into one overarching report towards the end of May/early June, dependent upon the receipt of the data information, and will be shared with the Health and Wellbeing Board and system partners. It is likely that a workshop will be held to share the outputs and recommendations and agree the next steps.

Alongside the discharge project, Lancashire has been mirroring the methodology to undertake the same analysis regarding discharge from mental health wards, to gain the same insights. The analysis will be presented in the same format and shared at the same time.

2. Better Care Fund Plan 2024/25

A narrative plan is not required for 2024/25 as the narrative plan produced in 2023 was for a two year period 2023-25.

The mandated template for 2024/25 to be submitted by each Health and Wellbeing Board was issued very recently with a short turnaround time for submission on the 10 June 2024. The draft plan should be submitted to the Northwest Better Care Manager around the 17 May 2024 for initial checking and comments. Due to the late publishing of the Better Care Fund planning guidance and the template, work is continuing to gather all relevant information in readiness for submission, and therefore the most up to date version of the developing Plan will be shared with Board members prior to the meeting on 7 May 2024.

The template requires an income and expenditure update, a refresh of the Intermediate Care demand and capacity planning, and a metrics and trajectories update.

At the point of writing this summary report, discussions are ongoing about the additional investment by the Integrated Care Board (ICB), and an update will be shared with the Board and therefore greater clarity on the total value of the fund on the 7 May 2024.

In relation to the Additional Discharge Fund element of the Better Care Fund, the Integrated Care Board was required to agree the split of its allocation across all five of its partner health and wellbeing areas, and the agreed split was submitted to NHS

England (NHSE) and the Better Care Fund national team on the 22 April 2024. Report circulated to members only.

The 2024/25 trajectories for the now four mandated Better Care Fund metrics are under development and will be shared with the latest version of the Plan at the Health and Wellbeing Board on the 7 May 2024. There is no longer a mandated metric that relates to Reablement, and the new metric for this year in relation to 'discharge ready date' has not yet commenced as not all Hospitals are submitting plausible data to be able to measure this. The four mandated metrics for 2024/25 are:

- Avoidable Admissions
- Discharge to Normal Place of Residence
- (Emergency admissions due to) Falls
- Admissions to Residential Care
- 3. Engagement With, and Feedback From, People with Lived Experience of Services and Support Funded Via the Better Care Fund

Options are being explored on developing and implementing a framework to enable the feedback from people with lived experience of services and support funded by the Better Care Fund, to be collated, heard, reported and used both in the evaluation of the impact of existing services and support and in the design of future schemes.

List of background papers

- 1. NHS Lancashire and South Cumbria Additional Discharge Fund Allocation Split (Board members only)
- 2. Draft Lancashire Better Care Fund Plan 2024/25 (to follow)

