

Cabinet Committee on Performance Improvement Meeting to be held on 14 June 2013

Report of the Chief Executive

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| Electoral Division affected: All |
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Quarterly Corporate Performance Monitoring and Improvement – Corporate Scorecard Report

(Appendix 'A' refers)

Contact for further information:

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Executive Summary

The Corporate Performance Monitoring and Improvement - corporate scorecard report - for quarter 4 2012/13 (January 2013 – March 2013) details that 64% of indicators in the 2012/13 scorecard have met their year-end targets.

Monitoring also reveals that 12 indicators missed their challenging year-end 2012/13 targets. Of these, 7 indicators have been highlighted as part of quarter 4 monitoring as not having met their year-end targets. These 7 indicators are (and Recovery Plans for each of these are at Appendix 'A'):

- Reduce the proportion of pupils on free school meals in Year 1 who are persistently absent, from 9.7% to 9.2% for the Autumn term 2012
- Increase the proportion of pupils achieving 5 GCSEs grades A*-C including English and maths from 60.1% to 61%
- Increase the proportion of pupils eligible for free school meals achieving 5 GCSEs grades A*-C including English and maths from 29.9% to 32%.
- Improve the proportion of children in care placed with adopters within 12 months of the placement order being granted from 75% to 83%.
- Increase the number of people reporting 'a positive feeling' about their quality of life by 5%.
- Increase the proportion of people who use services and carers who find it easy to find information about services by 5%.
- Increase the proportion of people who use services who say that those services have made them feel safe and secure by 3%.

The performance data for the last 3 indicators listed above are reported from related surveys and therefore presented as part of the same Recovery Plan at Appendix 'A'.

Recommendation

The Cabinet Committee on Performance Improvement is asked to:

- (i) Comment on the reported performance against the corporate scorecard for quarter 4;
- (ii) Review, comment and advise on the 5 Recovery Plans provided at Appendix 'A'.

Background and Advice

The corporate scorecard contains 35 performance indicators aligned against the priorities areas identified in the Corporate Strategy for 2012/13 – the scorecard now contains far less indicators than previously (35 indicators against 51 in the 2011/12 scorecard).

The full corporate scorecard containing detailed information in relation to all indicators is available at:

<http://lccintranet2/corporate/web/?siteid=5743&pageid=36220&e=e>

Quarter 4 2012/13 (January 2013 – March 2013) monitoring details that 23 (64%) of the indicators in the 2012/13 scorecard have met their challenging year-end targets.

12 indicators have not achieved their year-end target. Recovery Plans have been produced for each of these indicators as detailed below (5 previously presented and 7 highlighted as part of quarter 4 performance monitoring):

- Increase the number of carers receiving assessments or reviews (Initial Recovery Plan presented to 21 February 2012 CCPI meeting – further progress updates and reports to subsequent meetings)
- The number of working days lost to sickness absence per full time equivalent (FTE) employee within Lancashire County Council (Recovery Plan was considered at the Cabinet Committee meeting on 22 November 2012).
- Increase the proportion of children looked after achieving 5 GCSEs A*-C including English and maths (Recovery Plan was considered at the Cabinet Committee meeting on 26 February 2013).
- Increase the percentage of people who would benefit from receiving services via self directed support who have personal budgets (Recovery Plan was considered at the Cabinet Committee meeting on 26 February 2013).
- Reduce the rate of youth re-offending (Recovery Plan was considered at the Cabinet Committee meeting on 26 February 2013).

Quarter 4 monitoring highlights that an additional 7 indicators did not meet their year-end targets (Recovery Plans for these indicators are presented at Appendix 'A'):

- Reduce the proportion of pupils on free school meals in Year 1 who are persistently absent, from 9.7% to 9.2% for the Autumn term 2012.

- Increase the proportion of pupils achieving 5 GCSEs grades A*- C including English and maths from 60.1% to 61% at key stage (KS) 4.
- Increase the proportion of pupils eligible for free school meals achieving 5 GCSEs grades A*- C including English and maths from 29.9% to 32% at key stage (KS) 4.
- Improve the proportion of children in care placed with adopters within 12 months of the placement order being granted from 75% to 83%.
- Increase the number of people reporting 'a positive feeling' about their quality of life by 5%.
- Increase the proportion of people who use services and carers who find it easy to find information about services by 5%.
- Increase the proportion of people who use services who say that those services have made them feel safe and secure by 3%.

The performance data for the last 3 indicators listed above is reported from related surveys and therefore presented as part of the same Recovery Plan at Appendix 'A'.

Consultations

Both members of the Performance Working Group and of Management Team(s) have previously received the information in this report.

Implications:

This item has the following implications, as indicated:

Risk management

No significant risks have been identified in relation to the proposals contained within this report.

**Local Government (Access to Information) Act 1985
List of Background Papers**

| Paper | Date | Contact/Directorate/Tel |
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| Report to the Cabinet Committee on Performance Improvement – 'Quarterly Corporate Performance Monitoring Report - Corporate Scorecard | 26 February 2013 | Michael Walder, Corporate Policy and Performance Team, (01772) 533637 |
| Report to the Cabinet Committee on Performance Improvement – 'Quarterly Corporate Performance Monitoring Report - Corporate Scorecard | 22 November 2012 | Michael Walder, Corporate Policy and Performance Team, (01772) 533637 |
| Report to the Cabinet Committee on Performance Improvement – 'Quarterly Corporate Performance Monitoring Report - Corporate Scorecard' | 30 August 2012 | Michael Walder, Corporate Policy and Performance Team, (01772) 533637 |

Reason for inclusion in Part II, if appropriate

N/A