

**Lancashire Local Pension Board**

Meeting to be held on Tuesday, 9 July 2024

Electoral Division affected:  
N/A;

**Communications Update**

Appendix 'A' refers

Contact for further information:

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**Brief Summary**

This report provides the Local Pension Board with a communications update from the Local Pensions Partnership Administration Limited (LPPA) Engagement and Communications Team and the Pension Fund Team

**Recommendation**

The Board is asked to consider and comment on this report.

**Detail**

**LPPA Update**

LPPA provides communication and engagement services to all scheme members and employers of the Lancashire County Pension Fund (LCPF). The update from LPPA set out at Appendix 'A' provides information on the Engagement Activities for Quarter 1 (April to June 2024) and the executive summary sets out some key highlights for the quarter.

In Q1, LPPA has continued to work on improving member registration numbers to PensionPoint by directly emailing non-registered individuals. At 12th June 2024 67,034 members had registered to use the service, up from 59,509 reported for Q4, an increase of 12.6%.

LPPA has also sought to increase employer attendance at training sessions, again by directly emailing employers to highlight the provision available. LPPA has advised that, in terms of employer satisfaction with training, the number of feedback forms received from employers following training is too low to provide a meaningful report at this point.



Other key highlights include completion of a review of the retirement letters issued to members to improve clarity and to standardise the retirement process. A review of the letters issued to members on bereavement is underway.

Specific details relating to LPPA activity can be found in Appendix 'A.'

## **Pension Fund Team Update**

### **Abatement policy**

The abatement of ill-health pensions on reemployment is a discretion under the LGPS regulations that rests with the Fund. Having reviewed the policy, the Fund Team recommends a change from the current position in that the practice of abating ill-health pensions in payment should be discontinued. There are currently 12 pensioner members (compared to total number of pensioner members of 58,933) across 5 employers (compared to total number of employers of more than 300) within the Fund with abated pensions. The total annual value of the 12 pensions amounts to £42,757, which would be proportioned as appropriate and allocated to the liabilities of the relevant employers.

The Fund has issued a communication to participating employers to consult on the proposed change. Following the consultation exercise, it is anticipated that the recommended change in policy will be brought to September's Pension Fund Committee meeting for approval, with an implementation date of 1 October 2024.

### **Consultations**

Head of Engagement, Marketing and Communications – LPPA  
Participating employers – consultation ongoing

### **Implications:**

This item has the following implications, as indicated:

### **Risk management**

The Fund has a statutory responsibility to communicate effectively with members and employers.

### **Local Government (Access to Information) Act 1985 List of Background Papers**

Paper	Date	Contact/Tel
N/A	N/A	N/A
Reason for inclusion in Part II, if appropriate		
N/A		

