

Appendix 'C' – Further actions and assurances for the Committee to note, relating to items on the most recent Corporate Risk and Opportunity Register and the Corporate Performance Report.

Item	Information	Action/ Assurance
<b>Recent Data and Information</b>		
<p><b>Risk and Opportunity Register Q1 –</b> Audit, Risk and Governance Committee 22 July 2024</p>	<p>The following points have been extracted from Appendix 'B' to the report presented to the Audit, Risk and Governance Committee 22 July 2024:</p> <ul style="list-style-type: none"> <li>• CORP 02: Workforce. Unable to attract and recruit candidates and retain staff leading to an inability to deliver services.</li> <li>• CORP 04: Development of a Council Change Programme. The council needs a change programme that identifies and progresses on the key challenges it faces, ensuring it remains a forward-thinking, efficient and effective, leading council providing quality services to Lancashire's residents.</li> </ul> <p>View the report at: <a href="#">Corporate Risk and Opportunity Register – Quarterly Update report and appendices (Item 12)</a></p>	<p>Assurance</p> <p>These risks are already covered by topics on the Work Programme 2024-25</p>
<p><b>Corporate Performance Q1 Report 2024/25</b> Cabinet 5 September 2024</p>	<p>The following points raised in the executive summary have been extracted:</p> <ul style="list-style-type: none"> <li>• "The People Service is now fully operational and significant action is underway to tackle workforce vacancies which are reducing and turnover which is on target. Workforce absence remains an issue, and we have new processes in place with comprehensive dashboards informing senior leaders and</li> </ul>	<p>Assurance</p> <p>These points are already covered by topics on the Work Programme 2024-25</p>



	<p>enabling positive action. People Services are supporting all teams to proactively tackle this challenge and improve the position."</p> <ul style="list-style-type: none"><li>• "We have established a new Strategy and Innovation function bringing together key services to offer a strong, corporate centre and support our modernisation agenda. It includes customer services, policy, communications, business intelligence, communications and our change service – all working collaboratively to ensure that residents have a better quality of life by enabling the council to be focused, innovative and better connected to its communities."</li><li>• "Cyber security in an increasing risk which we remain alert to. It is pleasing to note that our defences are robust."</li></ul> <p>View the report at: <a href="#">Corporate Performance Report – 2024/25 Quarter 1 and appendices (Item 5)</a></p>	
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