

Appendix 'C' – Further actions and assurances for the Committee to note, relating to items on the most recent Corporate Risk and Opportunity Register and the Corporate Performance Report.

Item	Information	Action/ Assurance
Recent Data and Information		
<p>Risk and Opportunity Register Q3 (October – December) – Audit, Risk and Governance Committee 14 October 2024</p>	<p>The following points have been extracted from Appendix 'B' to the report presented to the Audit, Risk and Governance Committee 22 July 2024:</p> <ul style="list-style-type: none"> • CORP 02: Workforce. Recruitment and Retention The risk that the council is unable to attract and recruit candidates and retain staff, leading to impacts on service delivery. • CORP 10: Workforce The risks that the Council workforce faces includes new health and economic challenges, technological change, demographic shifts and geopolitical uncertainty. Industrial action and workforce disputes are more common across the public sector, and this may impact the council's service delivery and/or pay structure. <p>View the report at: Agenda for Audit, Risk and Governance Committee on Monday, 14th October, 2024, 2.00 pm (modern.gov.co.uk)</p>	<p>Assurance</p> <p>These risks are already covered via a substantive item on the Work Programme 2024-25 – to be considered at the October Meeting</p>
<p>Corporate Performance Q1 Report 2024/25 Cabinet 5 September 2024</p>	<p>The following points raised in the executive summary have been extracted:</p> <ul style="list-style-type: none"> • "The People Service is now fully operational and significant action is underway to tackle workforce vacancies which are reducing and turnover which is on target. 	<p>Assurance</p> <p>These risks are already covered via a substantive item on the Work Programme 2024-25 – to be considered at the October Meeting</p>



	<p>Workforce absence remains an issue, and we have new processes in place with comprehensive dashboards informing senior leaders and enabling positive action. People Services are supporting all teams to proactively tackle this challenge and improve the position."</p> <ul style="list-style-type: none">• "We have established a new Strategy and Innovation function bringing together key services to offer a strong, corporate centre and support our modernisation agenda. It includes customer services, policy, communications, business intelligence, communications and our change service – all working collaboratively to ensure that residents have a better quality of life by enabling the council to be focused, innovative and better connected to its communities."• "Cyber security in an increasing risk which we remain alert to. It is pleasing to note that our defences are robust." <p>View the report at: Corporate Performance Report – 2024/25 Quarter 1 and appendices (Item 5)</p>	
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