

Appendix 'F' – Further actions and assurances for the Board to note, relating to items on the most recent Corporate Risk and Opportunity Register and the Corporate Performance Reports.

Item	Information	Action/ Assurance
Recent Data and Information		
<p>Risk and Opportunity Register Q1 2024/25 – Audit, Risk and Governance Committee 22 July and 14 October 2024</p>	<p>The following points raised in the 22 July 2024 executive summary have been extracted:</p> <ul style="list-style-type: none"> • "Our four highest risks are financial sustainability, our workforce, cyber security and school places. We have, this quarter, added one new opportunity to the register in respect of Living Better Lives in Lancashire which has now been rolled out across Lancashire and seeks to support people to live independently in their own homes." • "The change programme's risk score has reduced, and it is anticipated it will drop off the corporate register soon." <p>View the 22 July 2024 report at: Corporate Risk and Opportunity Register – Quarterly Update report and appendices (Item 12)</p> <p>The following points raised in the 14 October 2024 executive summary have been extracted:</p> <ul style="list-style-type: none"> • "Two risks have been removed from the risk register this month, most notably the risk relating to Oracle Fusion Post Implementation Issues. This no longer poses a significant challenge to the delivery of services, thanks to Digital Services' work with our partners, and it will now be managed at a service level." 	<p>Action - Board to note the extracted points linked to upcoming items on the work programme for 2024/25.</p>

	<ul style="list-style-type: none"> • "The risk relating to the Development of a Council Change Programme has also been removed." • "The biggest risks from last time have the same scores (financial sustainability, recruitment and retention, school places, and cyber security) representing the continual challenge they face to Lancashire and many other councils across the country." <p>View the 14 October 2024 report at: Corporate Risk and Opportunity Register – Quarterly Update report and appendices (Item 9)</p>	
<p>Corporate Performance Q1 Report 2024/25 – Cabinet 5 September 2024</p>	<p>The following points raised in the executive summary have been extracted:</p> <ul style="list-style-type: none"> • "There is one unrated KPI, 'The number of complaints upheld by the Ombudsman', where performance continues to be tracked and which will be rated following the introduction of the new Ombudsman Code. The 'Percentage of rated KPIs achieving or exceeding their target' for quarter 1 is 63.4%, which is an improvement on Q4 2023/24 where 48.8% of rated KPIs were on track." • "While the dashboard shows an improving picture, there are a number of variances, and these are explained in the Executive Director summaries. Of particular to note is the improvement in the numbers of care leavers in education, employment, and training as well as adult social care providers rated good or outstanding by the CQC." • "We also see improvements in our major projects and infrastructure, which benefit all residents, 	<p>Action - Board to note the extracted points linked to upcoming items on the work programme for 2024/25.</p>

	<p>however the condition of the road network is a concern."</p> <ul style="list-style-type: none">• "Like all councils, we are reporting financial pressures and it is also disappointing that our sickness rates have yet to show an improvement. We continue to work with our managers and staff to ensure the health and wellbeing of our employees."• "It is positive to see some green shoots in our national economic position, However, we remain exposed to geopolitical and economic instabilities, and we will continue to monitor emerging situations seeking to pre-empt them where possible and mitigate where not."• "The accompanying online performance dashboard provides further details on all the key performance indicators including targets, trends over time and benchmarking information."• 80% of identified savings are on track. View Corporate Health Overview on the dashboard. <p>View the report at: Corporate Performance Report - 2024/25 Quarter 1 (item 5)</p>	
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